SERVICES INCLUDE:
- Lesbian specific services
- Confidential emergency shelter
- Life skills and long-term support
- Counseling
- Services for children and youth
- Community education and prevention services

WORKFORCE NETWORK
4000 E 30TH AVENUE, BUILDING 19, EUGENE, OR 97405
PHONE: (541) 463-5223 FAX: (541) 463-3956 TDD: (541) 686-7764
EMAIL: info@laneworkforce.org
WEBSITE: www.theworkforcenetwork.org

THE NETWORK IS AN EMPLOYMENT AND TRAINING CENTER THAT HELPS PEOPLE FIND AND KEEP JOBS.

YOUNG PARENTS PROGRAM, CATHOLIC COMMUNITY SERVICES
945 W 7TH AVENUE, EUGENE, OR 97402
PHONE: (541) 345-3628 TDD: (541) 345-2891

THE PROGRAM SERVES PREGNANT YOUTH OR TEEN PARENTS WITH OUTREACH, INTENSIVE CASE MANAGEMENT, CRISIS INTERVENTION, PARENTING EDUCATION, COUNSELING, INFORMATION, AND RESOURCE LINKAGE AND REFERRAL. STAFF AND VOLUNTEERS PROVIDE SERVICES IN THE HOSPITAL AFTER DELIVERY, AT HOME, AT SCHOOL SITES AND BY PHONE.

THE YOUNG FATHERS PROGRAM SUPPORTS ANY MALE INVOLVED IN PARENTING A CHILD, REGARDLESS OF FAMILY RELATIONSHIP, WITH PARENTING CLASSES, DROP IN SUPPORT, AND CASE MANAGEMENT SERVICES.

DIRECTORY OF BILINGUAL SOCIAL SERVICES
IN EUGENE AND SPRINGFIELD, OREGON
GAÍA DE SERVICIOS SOCIALES BILINGUÉS DE EUGENE Y SPRINGFIELD, OREGÓN
JUNE 2009
The Center for the Study of Women in Society is a multidisciplinary research center founded at the University of Oregon in 1983. CSWS generates, supports, and disseminates research on gender and on all aspects of women’s lives. The center provides highly competitive research grants to University of Oregon faculty members and graduate students and supports collaborative research interest groups.

For more information about CSWS or to access online copies of this directory contact:

Center for the Study of Women in Society
340 Hendricks Hall
1201 University of Oregon
Eugene OR 97403-1201
Phone: (541) 346-5015
Fax: (541) 346-5096
E-mail: csws@uoregon.edu
Directory of Bilingual (English-Spanish) Social Services in Eugene and Springfield, Oregon

Guía de Servicios Sociales Bilingües de Eugene y Springfield, Oregón

June 2009

Edited by Marcela Mendoza, Judith Rocha, and Veronica Diaz-Carrai

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Introduction

This directory is intended for providers and staff at local organizations that may encounter Spanish-speaking clients with limited command of English. We encourage social service providers to use the resources listed here to better serve Spanish-speaking clients. All the agencies and organizations included in this directory have developed some bilingual capacity to serve such clients—some agencies responded to our request for information by saying that instead of fully bilingual, someone on the staff was conversant in Spanish or that part-time bilingual staff was available on-call; we included those agencies in this directory. However, the personnel and the type of services offered by each agency often changes, and the agencies’ bilingual capacity may not be current in all cases beyond May 2009.

In 2001, researchers with the Community Outreach Partnership Center at the University of Oregon surveyed local agencies and organizations to document their efforts in reaching Latinos in Lane County. Their assessment indicated that the surveyed agencies were still looking for more effective, culturally appropriate ways to get information out to Spanish-speaking residents. The report concluded that social service agencies in Eugene and Springfield needed: (a) to commit resources to their efforts to increase outreach and service effectiveness to Spanish-speaking clients; (b) more information about this particular community and its culture; (c) capacity-building strategies to increase the knowledge and skills of the staff regarding culturally appropriate outreach techniques; and (c) to combine the resources of several local organizations to meet these needs. By the end of the decade, we are very pleased to report that 120 local agencies, organizations, and programs have already hired bilingual staff, translated portions of their websites to Spanish, or posted documents in Spanish. In particular, all pertinent information on Lane County official websites is available in Spanish. Also, all the social service providers that we consulted in Springfield offer bilingual services.

The lists of service providers presented here have been compiled and updated from the following sources:

• 2006 Directory of Services for Migrant Families of Lane County, produced and supported by the Lane County Migrant Education Program, edited and translated by Nancy Bray and Ana Maria Vaherenwald.
• 2007 Resource Guide, produced by the Department of Human Services District 5, Lane County.
• 2008 Social Services listing, created by the Crime Prevention Services of the Eugene Police Department.
• www.211Lane.org, an online source for finding help, supported by United Way of Lane County. Available at www.thelane.info/

**Introducción**

Esta guía está destinada para el personal de organizaciones y agencias locales que presta servicios a personas que hablan español y que no se pueden comunicar fácilmente en inglés. Le recomendamos al personal que proporcione servicios sociales que utilice los recursos listados aquí para brindar mejores servicios a los clientes de habla hispana. Todas las agencias y las organizaciones incluidas en esta guía han desarrollado cierta capacidad lingüística bilingüe para servir a sus clientes—algunas agencias respondieron a nuestro pedido de información diciendo que tienen empleados que entienden español, aunque no son completamente bilingües o que pueden comunicarse con personal bilingüe por teléfono; esas agencias también han sido incluidas en esta guía. Sin embargo, el personal y la clase de servicios que ofrecen las organizaciones listadas en esta guía cambian con frecuencia. La capacidad de las agencias para servir a los clientes de habla hispana podría estar desactualizada después del mes de mayo de 2009.

En el 2001, investigadores del Community Outreach Partnership Center de la Universidad de Oregón encuestaron organizaciones y agencias locales para documentar los esfuerzos que estaban haciendo esas organizaciones para brindar servicios sociales a los clientes de habla hispana del Condado de Lane. Los investigadores concluyeron que las agencias todavía estaban tratando de encontrar formas eficientes y apropiadas para brindar información a residentes de habla hispana. El informe que produjeron indicaba que las agencias de servicios sociales de Eugene y Springfield necesitaban: (a) dedicar recursos para poder aumentar la efectividad de los servicios que brindaban a los clientes de habla hispana; (b) implementar estrategias para aumentar los conocimientos y las habilidades del personal con respecto a técnicas que fuesen culturalmente apropiadas; y (c) combinar los recursos de varias organizaciones locales para satisfacer esas necesidades. Al final de la década del 2000, informamos con mucho agrado que 120 agencias, organizaciones y programas locales ya han contratado personal bilingüe; varias organizaciones han traducido al español partes de sus sitios de Internet, incluyendo documentos traducidos. Además, todas las agencias de servicios sociales de Springfield que nosotros consultamos ofrecen servicios bilingües.

Las listas de prestadores de servicios que se incluyen aquí han sido compiladas y actualizadas con datos tomados de las siguientes guías:
- **2006 Directory of Services for Migrant Families of Lane County**, guía producida por Lane County Migrant Education Program, compilada y traducida por Nancy Bray y Ana Maria Vaherenwald.
- **2007 Resource Guide**, producida por el Department of Human Services District 5, Lane County.
- **2008 Social Services**, lista creada por Crime Prevention Service, Eugene Police Department.
- **www.211Lane.org**, servicio online para buscar ayuda producido por United Way of Lane County, www.thelane.info/
**Services**

**Addiction Counseling/Tratamiento de Adicciones**
- Alcoholics Anonymous
- Center for Family Development
- Chrysalis, White Bird
- Emergence (Eugene)
- Emergence (Springfield)
- Looking Glass
- Meridian Gambling Program
- Narcotics Anonymous
- Prevention and Recovery Northwest (PAR)

**Addiction Counseling & Rehabilitation Center/Tratamiento de Adicciones y Centro de Rehabilitación**
- Methadone Treatment Program, Lane County
- Serenity Lane

**Advocacy for Prisoners/Apoyo para Personas Encarceladas**
- FedCURE
- Oregon CURE

**Child Care Resources and Referral/Recursos para Cuidado de Niños**
- Lane Family Connections

**Child Services/Servicios para Niños**
- Birth to Three
- Child Center
- Early Childhood CARES
- Head Start
- Maternal/Child Health Program, Lane County Public Health
- Relief Nursery
- Safe Center

**Community Services/Servicios para la Comunidad**
- Department of Motor Vehicles (DMV)
- Eugene Public Library
- Springfield Main Street Family Center & Employment

**Department**
- Willamalane Park & Recreation District

**Counseling/Apoyo Psicológico**
- 1st Way Pregnancy Center
- Direction Service
- Lane County Veterans Services Office
- Lane Pregnancy Support Center
- New Roads Program, Looking Glass
- Ophelia’s Place
- Public Health Services, Lane County
- Sexual Assault Support Services (SASS)
- White Bird Clinic
- Womenspace
Crisis Intervention/Intervención en Situaciones de Crisis
   White Bird Clinic
   Womenspace

Dental Services/Dentista
   Children’s Dental Center
   Dental Clinic, Lane Community College
   White Bird Medical and Dental Clinics

Disability Information/Información sobre Discapacidades
   Child Development and Rehabilitation Center
   DHS Office of Vocational Rehabilitation Services
   Direction Service
   Maternal/Child Health Program, Lane County Public Health
   Self Help for Hard of Hearing People, Inc. (SHHH)

Education/Educación
   Centerforce
   Downtown English
   Eugene School District
   Head Start
   High School Equivalency Program (HEP)
   Job Corps
   Lane Community College (LCC)
   Lane Pregnancy Support Center
   Opportunity Center
   Saturday Circus (LCC)
   Springfield Public Library
   Springfield School District
   Women’s Program (LCC)
   Workforce Network

Education/Special Needs/Educación/Necesidades Especiales
   EC Cares
   Goodwill Industries of Lane County

Emergency Support Services/Servicios de Apoyo en Casos de Emergencia
   American Red Cross Disaster Services

Employment Services/Servicios de Empleo
   Bureau of Labor and Industries
   Goodwill Industries of Lane County
   Workforce Network

Family Support Services/Servicios de Apoyo para las Familias
   1st Way Pregnancy Center
   Birth to Three
   Child and Family Center
   Division of Child Support (Department of Justice)
   Healthy Start (Lane County Public Health)
   Lane Family Connections
   Options Counseling Services of Oregon, Inc.
Parent Helpline
Parents Without Partners
Relief Nursery
Salvation Army Family Services
Saturday Circus (LCC)
Station 7, Looking Glass

Financial Services/Apoyo para Manejar las Finanzas
Consumer Credit Counseling Services
OUR Federal Credit Union Lifeline Financial Education

Food Relief/Ayuda de Alimentos
Catholic Community Services
Food for Lane County (FFLC)
Salvation Army Family Services
St Mary’s Catholic Church
St. Vincent de Paul Society Social Services

Health/Servicios de Salud
Healthy Tomorrows Well Child Clinic
Methadone Treatment Program, Lane County
Partnership for Prescription Assistance (PPA)
Riverstone Health Clinic, Lane County
School Based Health Centers
Sexual Assault Support Services (SASS)
Wellpartner
Women, Infants and Children Nutrition Program (WIC)

Health/Children with Disabilities/Servicios de Salud para Niños con Discapacidades
Child Development and Rehabilitation Center

Health Prevention/Prevención de la Salud
Centerforce
HIV Alliance
Maternal/Child Health Program (Lane County Public Health)
Planned Parenthood
Public Health Services (Lane County)

Housing/Vivienda
Catholic Community Services
Eugene Mission
Housing Authority & Community Services Agency (HACSA)
St. Vincent de Paul Housing & Administrative Office

Legal Services/Servicio para Asuntos Legales
Bureau of Labor and Industries
Circuit Court
Community Mediation Services, Inc.
Court Appointed Special Advocate Association
Division of Child Support (Department of Justice)
Family Law Division, Lane County District Attorney
Lane County Legal Aid and Advocacy Center
Lane County Youth Services
Victim Services Program, Lane County District Attorney’s Office

**Medical Services/Servicios Médicos**
- 1st Way Pregnancy Center
- Healthy Tomorrows Well Child Clinic
- McKenzie Willamette Hospital
- Planned Parenthood
- Public Health Services (Lane County)
- Sacred Heart Hospital
- Sacred Heart Medical Center at RiverBend
- School Based Health Centers
- Volunteers in Medicine (VIM) Clinic

**Medical Services– Pregnancy/Women/Servicios Médicos– Embarazo/Salud de la Mujer**
- 1st Way Pregnancy Center
- Lane Pregnancy Support Center
- Planned Parenthood
- Public Health Services, Lane County

**Mental Health Services/Servicios de Salud Mental**
- Center for Family Development
- Child and Family Center
- Child Center
- Child Development and Rehabilitation Center
- Looking Glass
- Safe Center
- ShelterCare
- Siempre Amigos Intercultural Psychiatric Program
- White Bird Clinic

**Parenting Education/Educación para Padres**
- Birth to Three
- Healthy Start, Lane County Public Health
- Options Counseling Services of Oregon, Inc.
- Parent Helpline
- Young Parents Program (Catholic Community Services)

**Parks & Recreation/Parques y Recreación**
- City of Eugene Recreation Services
- Willamalane Park & Recreation District

**Recreation Enrichment Services/Servicios de Recreación**
- City of Eugene Recreation Services

**Senior & Disabled Services/Servicios para Ancianos y Adultos con Discapacidades**
- Senior & Disabled Services (S&DS)
Shelter/Vivienda Transitoria
Eugene Mission
First Place
ShelterCare
St. Vincent de Paul Society Social Services
Station 7 (Looking Glass)
Womenspace

Social Services/Servicios Sociales
Amigos Multicultural Services Center
Big Brothers Big Sisters Columbia Northwest
Catholic Community Services
Centerforce
Central Oregon Partnerships for Youth (COPY)
Centro Latino Americano
Children’s Justice Alliance
Coffee Creek Correctional Facility
DHS Office of Vocational Rehabilitation Services
Disaster Services (American Red Cross)
Emerald Community Services
Family and Corrections Network
First Place
Food for Lane County (FFLC)
Helping Hand Room
Lane County Commission on Children and Families (CCF)
Lane County Veterans Services Office
Looking Glass
New Roads Program (Looking Glass)
Riverstone Health Clinic (Lane County)
Salvation Army Family Services
Springfield Alliance for Equality and Respect (SAFER)
Springfield Family Resource Center
St Mary’s Catholic Church
St. John Bosco House
St.Vincent de Paul Society Social Services
The Whiteaker Public Safety Station
Volunteers in Medicine (VIM) Clinic
Women, Infants and Children Nutrition Program (WIC)
Womenspace
Young Parents Program (Catholic Community Services)

Social Services/Developmental Disabilities/Servicios Sociales y Discapacidades del Desarrollo
Pearl Buck Center

Transportation/Transporte
Lane Transit District
Utility Bill Assistance/Asistencia para Pagar el Servicio de Agua y Electricidad
  Eugene Water and Electric Board (EWEB)
Veterans Services/Servicios para Veteranos de las Fuerzas Armadas
  Lane County Veterans Services Office
  Veterans Affairs
Vocational Training/Entrenamiento en Oficios
  Goodwill Industries of Lane County
Volunteer/Voluntariado
  DHS Volunteer Program
  Volunteer Connection (United Way)
Women Support Services/Servicios de Apoyo para la Mujer
  Women’s Program (LCC)
Work Training Center/Centro de Entrenamiento para Trabajar
  Pearl Buck Center
Youth Programs/Programas para Jóvenes
  Committed Partners for Youth
  Girl Scouts
  Lane County Youth Services
  LEAD
  New Roads Program, Looking Glass
  Northwest Youth Corps
  Ophelia’s Place
  Opportunity Center
  Young Parents Program, Catholic Community Services
List of Agencies

1st Way Pregnancy Center
1667 High Street, Eugene, OR 97401
Phone: (541) 687-8651
Fax: (541) 687-2011
eugene@possiblypregnant.org
www.possiblypregnant.org
1st Way offers free diapers, maternity and baby clothes. It also provides free pregnancy testing and free ultrasounds. It offers information on all options including parenting, adoption, and abortion, and post-abortion support.

Alcoholics Anonymous
1259 Willamette Street, Eugene, OR 97401
Phone: (541) 342-4113
eviwebdude@yahoo.com
www.eviaa.org
AA helps people with alcohol-related problems and does outreach through counseling.

American Red Cross Disaster Services
862 Bethel Drive, Eugene, OR 97402
Phone: (541) 344-5244
Fax: (541) 344-5244
reception@oregonpacific.redcross.org
www.oregonpacific.redcross.org
The Red Cross provides relief to victims of fires and natural disasters. This 24-hour emergency service provides for basic immediate needs such as food, shelter and clothing.

Amigos Multicultural Services Center
21 North Grand Street, Eugene, OR 97402
Phone: (541) 746-6022
Fax: (541) 746-6037
amigosms@amigosmsc.org
http://amigosmsc.org/ (Website in Spanish)
The mission of Amigos Multicultural Services Center is to promote respect for human rights, and to advocate for the needs of immigrants from Latin America whose dignity and capabilities have been challenged by poverty, unjust treatment, and social exclusion.

Big Brothers Big Sisters Columbia Northwest
On-Line Resource
heath.berg@bbbs.org
www.bbbsnorthwest.org
Provides children of incarcerated parents with volunteer mentors.
Birth to Three
86 Centennial Loop, Eugene, OR 97401
Phone: (541) 434-4343
Fax: (541) 484-1449
www.birthto3.org
Provides education and support groups for parents; programs for parents with children 0-3; Teen Parent Program; Crecer Program for Spanish-speaking parents.

Bureau of Labor and Industries
1400 Executive Parkway, Suite 200, Eugene, OR 97401
Phone: (541) 686-7623
Fax: (541) 686-7980
www.boli.state.or.us
BOLI enforces civil rights laws in regard to unlawful discrimination in housing, public accommodations and employment.

Catholic Community Services
1095 W 7th Avenue, Eugene, OR 97402
Phone: (541) 345-3642
Fax: (541) 686-6722
dkeenan@catholiccharitiesoregon.org
www.cclc.org
Latino Housing Program, rent assistance, help locating housing and employment, energy and prescription drug assistance; food boxes and clothing; Young Latino Parents Program.

Center for Family Development
1258 High Street, Eugene, OR 97401
Phone: (541) 342-8437
Fax: (541) 342-1639
www.c-f-d.org

Centerforce
On-Line Resource
fcn@fcnetwork.org
www.fcnetwork.org
Centerforce works with prisoners and their families, providing advocacy and support: family reunification, parenting, health education and HIV prevention.

Central Oregon Partnerships for Youth (COPY)
On-Line Resource
COPY@deschutes.org
www.deschutes.org (Website in Spanish)
Provides support and assistance to the children of inmates, giving them an equal opportunity to succeed.
**Centro Latino Americano**  
944 W 5th Avenue, Eugene, OR 97402  
Phone: (541) 687-2667  
Fax: (541) 284-2139  
www.cla1.org (Website in Spanish)  
Services and support to individuals and families from or with connections to Latin America. English and Spanish classes, employment services, bilingual and bicultural caseworkers and counselors.

**Child and Family Center**  
195 W 12th Avenue, Eugene, OR 97401  
Phone: (541) 346-4805  
Fax: (541) 346-4805  
www.cfc.uoregon.edu  
Psychological, psychiatric, educational and neuropsychological testing for infants, children or adolescents; family therapy and support.

**Child Center**  
3995 Marcola Road, Springfield, OR 97477  
Phone: (541) 726-1465  
Fax: (541) 726-5085  
www.thechildcenter.org  
The center serves children, ages 0-18, who are experiencing severe emotional and behavioral problems.

**Child Development and Rehabilitation Center**  
901 E 18th Avenue, Eugene, OR 97403  
Phone: (541) 346-3575  
Fax: (541) 346-5844  
www.ohsu.edu/outreach/cdrc/  
Services to children and youth with developmental disabilities and special health care needs.

**Children’s Dental Center**  
1850 Bailey Hill Road, Eugene, OR 97405  
Phone: (541) 687-3232  
Fax: (541) 687-5180  
The center provides dental care to children of low-income families who are attending any school.

**Children’s Justice Alliance**  
On-Line Resource  
info@childrensjusticealliance.org  
www.childrensjusticealliance.org  
The Children’s Justice Alliance is the organizing entity for a variety of partner programs that provide services for children of those involved in the criminal justice system and their families.
**Chrysalis, White Bird**
323 E 12th Avenue, Eugene, OR 97401
Phone: (541) 683-1641
Fax: (541) 681-3294
www.whitebirdclinic.org
Chrysalis provides outpatient, drug-free, alcohol & drug counseling.

**Circuit Court**
125 E 8th Avenue, Eugene, OR 97401
Phone: (541) 682-4166
Fax: (541) 682-2461
TDD: (541) 682-2346
www.odj.state.or.us
The court provides child support mediation and parenting orders, restraining orders and court mandated mediation.

**City of Eugene Recreation Services**
100 W 10th Avenue, Suite 321, Eugene, OR 97401
Phone: (541) 682-5333
Fax: (541) 682-6834
TDD: (541) 682-5311
recreation@ci.eugene.or.us
http://www.eugene-or.gov/ (Website in Spanish)
Recreation services, classes, special events, outdoor recreation and programs for all ages and abilities.

**Coffee Creek Correctional Facility**
On-Line Resource
lory.a.humbert@doc.state.or.us
www.doc.state.or.us
Provides an array of services to incarcerated women in Oregon, their children and caregiver families (at the correctional institution). Services include parent education, family literacy services, Early Head Start, Even Start, and Girl Scouts Beyond Bars.

**Committed Partners for Youth**
935 Oak Street, Eugene, OR 97401
Phone: (541) 344-0833
www.committedpartners.org
Connecting youth to their community through mentors who inspire and motivate youth and families towards personal growth.

**Community Mediation Services, Inc.**
44 West Broadway, Suite 201, Eugene, OR 97401
Phone: (541) 344-5366
Fax: (541) 687-8392
mediate@efn.org
Handles problems outside the legal system, such as landowner/tenant disputes, noise and pet problems, and vandalism. Family program deals with custody, visitation, and parent-child conflicts.
Consumer Credit Counseling Services
149 W 12th Avenue, Suite 100, Eugene, OR 97401
Phone: (541) 342-4459
Fax: (541) 342-5467
www.cccslane.org
This counseling service helps with budgeting, debt consolidation and repayment. It educates clients about consumer protection laws and credit reporting.

Court Appointed Special Advocate Association
174 Deadmont Ferry Road, Springfield, OR 97477
Phone: (541) 984-3130
Fax: (541) 984-1407
www.casa-lane.org
CASA provides community volunteers to advocate for abused and/or neglected children who are under the jurisdiction of Juvenile Dependency Court.

Dental Clinic, Lane Community College
4000 E 30th Avenue, Building 4, Rm.108, Eugene, OR 97405
Phone: (541) 463-5206
Fax: (541) 463-4178
www.lanecc.edu/fhj/dental/clinic.htm
This clinic provides low cost preventive dental services.

Department of Motor Vehicles (DMV)
2870 W 10th Place, Eugene, OR 97402
Phone: (541) 686-7855
www.oregon.dmv.org
The DMV provides identification cards, driver's licenses and vehicle registration.

DHS Office of Vocational Rehabilitation Services
2885 Chad Drive, Eugene, OR 97408
Phone: (541) 687-7373
Fax: (541) 686-7887
TDD: (541) 686-7528
Website: www.oregon.gov/DHS.org
DHS develops employment opportunities for people who have disabilities.

DHS Volunteer Program
2885 Chad Drive, Eugene, OR 97408
Phone: (541) 687-7373 ext 401
Fax: (541) 686-7887
TDD: (541) 686-7528
www.oregon.gov/DHS.org
DHS Volunteer Program recruits and refers interested people for many volunteer opportunities in the community.
Direction Service
3411 Willamette Street, Suite A, Eugene, OR 97405
Phone: (541) 686-5060
Fax: (541) 686-5063
TDD: (541) 284-4740
www.directionservice.org (Website in Spanish)
Provides comprehensive case coordination of services to children and young adults with disabilities.

Disaster Services, American Red Cross
862 Bethel Drive, Eugene, OR 97402
Phone: (541) 344-5244
Fax: (541) 345-4806
TDD: (541) 344-5244
www.oregonpacific.redcross.org
The Red Cross provides relief for victims of home fires and other disasters.

Division of Child Support (Department of Justice)
2887 Chad Drive, Eugene, OR 97408
Phone: (541) 686-7834
Fax: (541) 686-7817
www.dcs.state.or.us
Division of Child Support is dedicated to establishing paternity, child support orders, and legal services.

Downtown English
1035 Willamette Street, Eugene, OR 97401
Phone: (541) 686-8483
inquire@downtownlanguages.org
www.downtownenglish.com (Website in Spanish)
Offers specialized language classes and citizenship classes for a fee.

Early Childhood CARES
299 E 18th Avenue, Eugene, OR 97401
Phone: (541) 346-2578 / Spanish Interpreter: (541) 346-0742
Fax: (541) 346-6189
eccares@uoregon.edu
eccares.uoregon.edu
EC Cares provides early intervention/early childhood special education program for children experiencing delays in their development.

Emerald Community Services
90 Lawrence Street, Eugene, OR 97402
Phone: (541) 683-4169
www.eugenesda.org
Emerald Adventist Community Center is a mission that strives to provide warm clothing, small household goods, bedding, food boxes, special needs referrals, and spiritual materials at no charge to people in need.
Emergence
1461 Oak Street, Eugene, OR 97401
Phone: (541) 687-8820
Fax: (541) 302-1874
TDD: (541) 344-9541
1845 Market Street, Springfield, OR 97477
Phone: (541) 746-4041
Fax: (541) 726-9725
www.acescounseling.org
Intensive outpatient treatment for adolescents and adults (alcohol, drugs and gambling); individual counseling and intervention, educational programs.

Eugene Mission
1542 W 1st Avenue, Eugene, OR 97402
Phone: (541) 344-3251
Fax: (541) 344-7533
Emergency housing for men, women and children; provisions include meals, beds, clothing, showers, haircuts and a dayroom. Residents may stay as long as they need.

Eugene Public Library
100 W 10th Avenue, Eugene, OR 97401
Phone: (541) 682-4450
LibraryAskUs@ci.eugene.or.us
www.ci.eugene.or.us/library (Website in Spanish)
Books and media for children and adults, Internet public access computer terminal, educational activities for youth, children and adults.

Eugene School District (ESD)
1717 City View Street, Room 6, Eugene, OR 97402
Phone: (541) 687-4721
www.lesd.k12.or.us
Information about the different Eugene school programs and information and assistance in connecting social services in the community.

Eugene Water and Electric Board (EWEB)
500 E 4th Avenue, Eugene, OR 97401
Phone: (541) 484 2411
www.eweb.org
Eugene Water & Electric Board offers programs to help income-eligible customers who are having trouble paying their utility bills; Energy Share Program.

Family and Corrections Network
On-Line Resource
fcn@fcnetwork.org
www.fcnetwork.org
FCN provides information and services for families of offenders and prisoners, returning to the community, and the impact of the justice system on families.
Family Law Division, Lane County District Attorney
2411 Martin Luther King Blvd, Eugene, OR 97401
Phone: (541) 682 4517
Fax: (541) 682 4159
www.dcs.state.or.us (Website in Spanish)
Free child support program services for families who have never received Temporary Assistance for Needy Families (TANF).

FedCURE
On-Line Resource
www.fedcure.org
Advocacy for federal prisoners and their families.

First Place
1995 Amazon Parkway Court, Eugene, OR 97405
Phone: (541) 342-7728
The First Place Family Center offers emergency assistance to families with children who are homeless or at risk of becoming homeless. Services help meet families’ immediate needs as well as help to promote self-sufficiency.

Food for Lane County (FFLC)
770 Bailey Hill Road, Eugene, OR 97402
Phone: (541) 343-2822
Fax: (541) 343-5019
info@foodforlaneCounty.org
www.foodforlaneCounty.org
Food for Lane County works to reduce hunger and increase the health and nutrition of Lane County individuals and families through a variety of programs. The Family Dinner Program provides hot, sit down meals; emergency food boxes; food to school age children during summer months, community gardens.

Girl Scouts
1577 Pearl Street, Suite 300, Eugene, OR 97401
Phone: (541) 485-5911
Fax: (541) 485-5913
www.girlscoutsosw.com
Seeking to serve every girl, everywhere. Girl Scouting is committed to diversity and inclusiveness. Strive to provide all girls with the skills and experiences they need to gain courage, confidence & character, and to learn how to make the world a better place.
Goodwill Industries of Lane County
855 Seneca Road, Eugene, OR 97402
Phone: (541) 345-1801
Fax: (541) 345-1739
info@goodwill_oregon.org
www.goodwill-oregon.org
Goodwill provides comprehensive vocational services to disabled/disadvantaged individuals. Alternatives to Employment Program for individuals with disabilities; low cost new and used clothing, furniture and household items.

Head Start
221 B Street, Springfield, OR 97477
Phone: (541) 747-2425
Fax: (541) 747-6648
www.head-start.lane.or.us
Head Start works in partnership with families to provide a quality pre-school experience for children ages 3 to 5. Assistance to families includes social services, translation services, referrals for medical, dental and mental health services, childcare, and employment services.

Healthy Start, Lane County Public Health
125 E 8th Avenue, Eugene, OR 97401
Phone: (541) 682-7425
Fax: (541) 682-7494
www.lanecounty.org/HHS_PubHlth/healthystart.htm
Healthy Start is a parenting education and support program for first-time parents. Connects families with community agencies to meet their individual needs.

Healthy Tomorrows Well Child Clinic
1162 Willamette Street, Eugene, OR 97401
Phone: (541) 687-6242
The clinic provides immunizations, health exams, sick child care and dental referrals for children from birth to six years.

Helping Hand Room
1166 Oak Street, Eugene, OR 97401
Phone: (541) 344-1425
firstname@heartofeugene.org
www.heartofeugene.org
The helping hand room provides clothing for all ages, including baby clothes and layettes for new mothers, kitchen items, and bedding. All items are labeled in both Spanish and English.
High School Equivalency Program (HEP)
1685 E 17th Avenue, Eugene, OR 97403
Phone: (541) 346-0879
Fax: (541) 346-6098
www.darkwing.uoregon.edu
HEP provides basic academic instruction to prepare for the GED exams in English or Spanish for current or recent immigrant or seasonal farm workers.

HIV Alliance
1966 Garden Avenue, Eugene, OR 97403
Phone: (541) 342-5088
Fax: (541) 342-1150
admin@hivalliance.org
www.hivalliance.org/esp.html (Website in Spanish)
The alliance serves Lane County and the HIV community with a full range of services including HIV and hepatitis test information, education and prevention programs.

Housing Authority & Community Services Agency (HACSA)
177 Day Island Road, Eugene, OR 97401
Phone: (541) 682-3755
Fax: (541) 682-3411
TDD: (541) 682-3412
HousingInfo@hacsa.us
www.hacsa.org
The housing assistance programs are designed to provide decent, safe, and sanitary housing to low/moderate-income families, elderly, and disabled at a rent appropriate to their income.

Job Corps
1684 Willamette Street, Eugene, OR 97401
Phone: (541) 342-1868
Fax: (541) 342-1877
office@jobcorps.gov
www.jobcorps.doleta.gov
Job Corps provides a Basic Education Program, an ESL Program, High School or GED diplomas, vocational counseling, and job training program for teens and young adults.

Lane Community College (LCC)
4000 E 30th Avenue, Building 11 Room 201, Eugene, OR 97405
Phone: (541) 463-5214
Fax: (541) 463-4730
www.lanec.edu/espanol/ (Website in Spanish)
LCC offers adult Basic Education, GED and ESL programs, and vocational counseling.
Lane County Commission on Children and Families (CCF)
125 E 8th Avenue, Eugene, OR 97401
Phone: (541) 682 6656
christine.roger@co.lane.or.us
Promotes prevention and mobilizes the community to address the needs of our children, youth and families by helping focus discussions, raise issues, brainstorm and then implement solutions.

Lane County Legal Aid and Advocacy Center
376 E 11th Avenue, Eugene, OR 97401
Phone: (541) 485-1017
Fax: (541) 342-5091
postmaster@lclas.org
www.lanecountylegalservices.org
Legal Aid provides free legal assistance to low-income Lane County residents with civil (non-criminal) matters. The Senior Law Service also provides legal services for senior citizens.

Lane County Veterans Services Office
151 W 7th Avenue, Suite 435, Eugene, OR 97401
Phone: (541)682-4191
Fax: (541) 682-2344
joseph.reiley@co.lane.or.us
www.lanecounty.org/HSC/veterans_services.htm
Veteran Services provides counseling and social services to veterans, dependents and their survivors.

Lane County Youth Services
2727 Martin Luther King Jr. Blvd, Eugene, OR 97401
Phone: (541) 682-4700
Fax: (541) 682-4732
lisa.d.smith@co.lane.or.us
www.lanecounty.org/YS/default.htm
The Department of Youth Services (DYS) provides assessment, probation, training, counseling and detention services for youth ages 12-17 years old, referred by local law enforcement because of criminal behavior.

Lane Family Connections
4000 E 30th Avenue, Building 24, Eugene, OR 97405
Phone: (541)463-3954
Fax: (541)463-4724
www.lanecc.edu/lfc/espanol.htm (Website in Spanish)
Family Connections offers referrals to child care providers based on your needs, location, schedule, and preferences.
Lane Pregnancy Support Center  
134 E 13th Avenue, Eugene, OR 97401  
Phone: (541) 345-0400  
Fax: (541) 341-4665  
lpscenter@aol.com  
www.lanepregnancy.org  
The center provides pregnancy tests, ongoing support, pregnancy & fetal development education, abortion risks, procedures & alternatives education, adoption education & referrals, maternity clothing, baby clothing & diapers, spiritual encouragement and support, referrals for medical care, housing, legal aid, professional counseling.

Lane Transit District  
1080 Willamette Street, Eugene, OR 97401  
Phone: (541) 687-5555  
ltd@ltd.org  
www.ltd.org  
LTD provides public transportation. It offers a reduced fare program for the disabled and seniors.

LEAD  
965 Oak Alley, Eugene, OR 97401  
Phone: (541) 342-8336  
Fax: (541) 342-7336  
info@leadteam.com  
www.leadteen.com (Website in Spanish)  
LEAD develops the leadership skill of low-income teens (ages 12-17) to empower them to address community problems and change the world.

Looking Glass  
72 B Centennial Loop, Suite 2, Eugene, OR 97401  
Phone: (541) 686-2688  
Fax: (541) 345-7605  
TDD: (541) 689-6944  
lisa.gunter@lookingglass.us  
www.lookingglass.us  
Maternal/Child Health Program, Lane County Public Health
135 E 6th Avenue, Eugene, OR 97401
Phone: (541) 682-4013
Fax: (541) 682-2455
TDD: (541) 682-4345
www.lanecounty.org/HHS_PubHlth/MaternalChildHealth.htm
The program offers education/support for expectant parents and parents of children ages 0 to 5 in the areas of nutrition, safety, growth and development, parenting, child abuse prevention, disease prevention and health promotion. Families raising medically fragile or developmentally disabled children can receive specialized information and support.

McKenzie Willamette Hospital
1460 G Street, Springfield, OR 97477
Phone: (541) 726-4400
wecare@mckweb.com.
www.mckweb.com
McKenzie-Willamette Medical Center provides charity care and financial assistance to eligible patients. Foreign language interpretation services and support are available 24/7 for non-English speaking patients and others with special communication needs.

Meridian Gambling Program
2149 Centennial Plaza, Eugene, OR 97401
Phone: (541) 741-7107
The program provides free gambling treatment and family-related counseling.

Methadone Treatment Program, Lane County
135 E 6th Avenue, Room 108, Eugene, OR 97401
Phone: (541) 682-4464
Fax: (541) 682-3967
Walter.Rosenthal@co.lane.or.us
The Lane County Methadone Treatment Program provides outpatient chemical dependency treatment for adults with opiate addictions.

Narcotics Anonymous
P.O. Box 262, Eugene, OR 97404
Phone: (541) 729-0080
public_information@eugene-or-na.org
www.eugene-or-na.org
NA provides information, counseling and support on addictions.
New Roads Program (Looking Glass)
941 W 7th Avenue, Eugene, OR 97402
Phone: (541) 686-4310
Fax: (541) 334-7645
TDD: (541) 689-6944
admin@lookingglass.us
New Roads provides case management, mental health advocacy, and transitional housing to homeless/at-risk youth ages 16-21. The New Roads School is an alternative educational program for middle and high school students, ages 11-21, who are runaways, homeless or at-risk.

Northwest Youth Corps
2625 Augusta Street, Eugene, OR 97403
Phone: (541) 349-5055
Fax: (541) 349-5060
nyc@nwyouthcorps.org
www.nwyouthcorps.org
Youth Corps programs offer teens (ages 14-19) job trainings, employment, and educational programs. It operates an alternative high school with an emphasis on environmental education and conservation work projects.

Ophelia’s Place
1577 Pearl Street, Suite 200, Eugene, OR 97401
Phone: (541) 284-4333
Fax: (541) 284-4333
kyrakelly@opheliasplace.net
www.opheliasplace.net (Website in Spanish)
Ophelia’s place supports young women ages 10-18 through counseling, education, and prevention

Opportunity Center
3411-B Willamette Street, Eugene, OR 97405
Phone: (541) 687-3488
Fax: (541) 687-3694
biggerstaffd@4j.lane.edu
web4j1.lane.edu/schools/high/opportunity.html
The program enrolls the most at-risk high school students from the Eugene School District, focusing on those students who are in danger of dropping out.

Options Counseling Services of Oregon, Inc.
1255 Pearl Street, #102, Eugene, OR 97401
Phone: (541) 687-6983
Fax: (541) 687-2063
options@options.org
www.options.org
Options links children, adolescents, adults and families with counselors. It works with families seeking help with parenting, counseling, child abuse issues, and domestic violence issues.
Oregon CURE
On-Line Resource
www.oregoncure.org
Oregon CURE’s mission is to support the incarcerated, their families and friends by advocating for effective criminal justice policies and practices.

OUR Federal Credit Union Lifeline Financial Education
325 Blair Blvd, Eugene, OR 97401
Phone: (541) 485-1188
Fax: (541) 685-1651
Lifeline is a series of four classes designed to help anyone in Lane County to reach their goals, such as getting out of debt, owning a house, etc.

Parent Helpline
Online resource
Phone: (541) 485-5211
Fax: (541) 726-4150
The Parent Helpline is a free, confidential telephone resource in Lane County for parents of children ages 0 to 6. Trained Parent Educators can answer questions about most aspects of parenting (behavior, development, family stress, toilet training, etc.).

Parents Without Partners
444 Royal Avenue, Eugene, OR 97402
Phone: (541) 342-4090
www.parentswithoutpartners.org
PWP is a nonprofit, international, non-sectarian, educational organization devoted to the welfare and interest of single parents and their children.

Partnership for Prescription Assistance (PPA)
On-Line Resource
www.pparxor.org (Website in Spanish)
Provides access to free, or nearly free, prescription medicines.

Pearl Buck Center
3690 W 1st Avenue, Eugene, OR 97402
Phone: (541) 484-4666
Fax: (541) 484-0886
TDD: (541) 484-4666
megan.turner@pearlbuckcenter.com
www.pearlbuckcenter.com
Services for adults with developmental disabilities include case coordination, job training and placement. Personal, social and work training offered to adults with profound/severe developmental disabilities.
Planned Parenthood
1670 High Street, Eugene, OR 97401
Phone: (541) 344-9411
Fax: (541) 344-6519
www.pphsso.org
Sexual education programs for youth, parents, and professionals. Provides high-quality, affordable health care to women, men, and teens. Offers HIV testing, pregnancy testing, counseling and education.

Prevention and Recovery Northwest (PAR)
1188 Olive Street, Eugene, OR 97401
Phone: (541) 484-9274
Fax: (541) 484-5021
parnw@earthlink.net
www.parnw.com
Provides alcohol/drug assessments, education and treatment in outpatient groups with individual, couple and family counseling available. DUII diversion and intervention offered. Co-ed, women-only and men-only group. School-based substance abuse prevention and recovery support.

Public Health Services, Lane County
135 E 6th Avenue, Eugene, OR 97401
Phone: (541) 682-4041
Fax: (541) 682-2455
TDD: (541) 682-4345
Betsy.Meredith@co.lane.or.us
www.lanecounty.org/HHS_PubHlth/default.htm
Provides low-cost clinics for immunizations, access to the Oregon Health Plan for pregnant women, sexually transmitted disease screening and treatment, tuberculosis (TB) testing, TB case management and medications. Offers confidential and anonymous HIV testing and counseling, clinics for gay/bisexual men and people who use injection drugs.

Relief Nursery
1720 W 25th Avenue, Eugene, OR 97405
Phone: (541) 343-9706
www.reliefnursery.org
Outreach, crisis response and early childhood program for families under stress. The early intervention program serves children from birth to 6 years old; also group support, counseling and education services.

Riverstone Health Clinic (Lane County)
1640 G Street, Springfield, OR 97477
Phone: (541) 682-3550
Fax: (541) 682-3551
TDD: (541) 747-3426
Riverstone is a low cost community health clinic; homeless youth health program.
**Sacred Heart Hospital**  
1255 Hilyard Street, Eugene, OR 97401  
Phone: (541) 686-7300  
PublicAffairsPHOR@peacehealth.org  
www.peacehealth.org (Website in Spanish)  
Full-service, acute-care hospital, 24-hour emergency services.

**Sacred Heart Medical Center at RiverBend**  
3333 RiverBend Drive, Springfield, OR 97477  
Phone: (541) 222-7300  
www.peacehealth.org (Website in Spanish)  
Services include Surgical Services, the Oregon Heart & Vascular Institute, and Women’s and Children’s Services, including a 32-bed Neonatal Intensive Care Unit and Pediatric/Adolescent Unit.

**Safe Center**  
89124 Marcola Road, Springfield, OR 97478  
Phone: (541) 741-7402  
Fax: (541) 726-9869  
contact@jaspermountain.org  
www.jaspermountain.org  
The center provides intervention, stabilization, assessment, family evaluation services and placement referral for children ages 3-12. The program is a short-term alternative to psychiatric hospital. An intensive treatment home with a highly structured environment in a positive treatment family setting for severely abused and disturbed children.

**Salvation Army Family Services**  
640 W 7th Avenue, Eugene, OR 97402  
Phone: (541) 343-3328  
Fax: (541) 345-7682  
www.usw.salvationarmy.org  
The Salvation Army emergency services are designed to assist distressed persons in a variety of emergencies. Limited assistance includes: food, clothing, prescriptions for antibiotics, household supplies, transportation, rent assistance, counseling and spiritual guidance, crisis intervention, substance abuse counseling, financial, individual and family support, and client advocacy. New shoes for children ages 5 through 16 years old during school year.

**Saturday Circus (LCC)**  
1059 Willamette Street, Eugene, OR 97401  
Phone: (541) 463-5254  
Fax: (541) 463-4166  
www.lanec.edu/ccfc/circus  
Lane Community College (LCC) offers parent education classes, and family counseling sessions. Advanced class for those who want to refine skills. Available groups for couples, divorced adults, and parents of toddlers through teens.
School Based Health Centers
1850 Bailey Road, Churchill High School Clinic, Eugene, OR 97404
Phone: (541) 687-3233
Health centers for children, teens, and their families attending Eugene School District, Bethel School District, and Springfield School District. Basic medical services provided at low or no cost. Services include vaccinations, medical exams, treatment for common infections, parenting education.
- North Eugene High School Clinic: (541) 687-3271
- Sheldon High School Clinic: (541) 687-3345
- South Eugene High School Clinic: (541) 687-3209
- Springfield Clinic: (541) 744-4130

Self Help for Hard of Hearing People, Inc. (SHHH)
2580 Hilyard Street, Eugene, OR 97401
Phone: (541) 345-9432
Fax: (541)345-9432
TDD: (541)689-7242
www.shhhor.org (Website in Spanish)
Provides information and support to hard of hearing people.

Senior & Disabled Services (S&DS)
1015 Willamette Street, Eugene, OR 97401
Phone: (541) 682-4038
Fax: (541)682-3959
TDD: (541) 682-4567
sds@lcog.org
www.sdslane.org (Website in Spanish)
S&DS promotes independence by offering a toll free information and referral hotline, investigating allegations of abuse of adults, helping clients sign up for and use the Oregon Health Plan /Medicaid, Food Stamps, and other financial help, assisting with transportation, and providing meals through Meals on Wheels and the Senior Meals Program. S&DS case managers help their clients find help in the home, medical equipment, adult day care and foster services, assisted living, residential care, and nursing home care.

Serenity Lane
2133 Centennial Plaza, Eugene, OR 97401
Phone: (541) 284-8627
Fax: (541) 242-2853
info@serenitylane.org
www.serenitylane.org
Outpatient treatment for adults featuring individual treatment plans, an aftercare program, and women’s, family and coed groups with evening programs.
Sexual Assault Support Services (SASS)
591 W 19th Avenue, Eugene, OR 97401
Phone: (541) 484-9791
Fax: (541) 342-3996
TDD: (541) 484-9791
www.sass-lane.org
Provides counseling and support for survivors of sexual assault and harassment.

ShelterCare
1790 W 11th Avenue, Suite 290, Eugene, OR 97401
Phone: (541) 686-1262
Fax: (541) 686-0359
www.sheltercareblog.blogspot.com
www.sheltercare.org
Shelter referrals for homeless families, adults with mental illness and adults with brain injury; emergency shelter; transitional services; long-term supported housing; one-on-one and group support to build skills for independent living and household stability; assistance with basic needs such as food, clothing, and household supplies.

Siempre Amigos Intercultural Psychiatric Program
944 W 5th Avenue, Eugene, OR 97402
Phone: (541) 349-0301
Fax: (541) 349-0205
A bilingual and bicultural program that provides mental health services including psychological and psychiatric treatment, and social services for people from Latin America who have survived torture.

Springfield Alliance for Equality and Respect (SAFER)
P.O. Box 1214, Springfield, OR 97477
Phone: (541) 726-7377
www.calclane.org/1programs/safer.html
SAFER provides trained volunteers to work with youth and families to help resolve problems of discrimination, harassment and bullying; it also offers educational programs.

Springfield District Homeless Family/School Liaison
1030 G Street, Springfield, OR 97477
Phone: (541) 744-2581
Provides outreach, case management and referrals, help with school enrollment, transportation to and from school and school supplies for families who are homeless or in temporary shelters, motels or places with less than desirable conditions.

Springfield Family Resource Center
1030 G Street, Springfield, OR 97477
Phone: (541) 744-6769
Provides resources, activities and referrals to families living in Springfield area.
Springfield Main Street Family Center & Employment Department  
101 30th Street, Springfield, OR 97477  
Phone: (541) 726-3525 ext 285  
The center provides unemployment insurance forms, enrollment for services, job information and referral, touch screen computer kiosk, job and career resource center, labor market information, etc.

Springfield Public Library  
225 5th Street, Springfield, OR 97477  
Phone: (541) 726-3766  
www.ci.springfield.or.us/library (Website in Spanish)  
Books and media for children and adults. Inter-library loans. Internet public access computer terminal. Storytelling for preschoolers, activities for youth and adults.

Springfield School District  
525 Mill Street, Springfield, OR 97477  
Phone: (541) 747-3331  
www.sps.lane.edu (Website in Spanish)  
Provides information about the programs offered by the Springfield School District and referrals to community agencies.

St. Mary Catholic Church  
1062 Charnelton Street, Eugene, OR 97401  
Phone: (541) 342-1139  
www.stmaryeugene.com  
St. Mary Catholic Church is a sacramental community united in Christ, proclaiming God’s love through liturgy, prayer, education, and service to others. Food (breakfast only)

St. John Bosco House  
4488 Knoop Avenue, Eugene, OR 97402  
Phone: (541) 683-7517  
www.efn.org  
A supportive community program for women and their children.

St. Vincent de Paul Housing & Administrative Office  
705 South Seneca Road, Eugene, OR 97402  
Phone: (541) 687-5820  
Fax: (541) 683-9423  
info@svdp.us  
www.svdp.us  
Handles waiting list for low-income housing sites managed by St. Vincent de Paul.
St. Vincent de Paul Society Social Services  
Richard W. Lindholm Center, 450 Highway 99 North, Eugene, OR 97402  
Phone: (541) 461-8688  
Fax: (541) 607-5477  
info@svdp.us  
www.svdp.us  
Helps families and individuals by providing: emergency food boxes, clothing, prescription medication and loan of medical equipment, transportation, etc. At the Eugene Service Station individuals can use showers, do laundry, and get job information and referrals. The program is a day access center.

Station 7, Looking Glass  
2485 Roosevelt Blvd, Eugene, OR 97402  
Phone: (541) 689-3111  
Fax: (541) 607-0625  
lisa.gunter@lookingglass.us  
www.lookingglass.us  
Station 7 services include immediate crisis intervention and counseling, youth and family assessments, and referral assistance. Shelter services offer short-term overnight residency, group counseling, and individual case management to respond to the emergency needs of youth and families.

The Whiteaker Public Safety Station  
520 Blair Blvd, Eugene, OR 97402  
Phone: (541) 682-5149  
Fax: (541) 484-7904  
www.eugene-or.gov  
Information and referrals, public safety, and a variety of educational presentations.

Veterans Affairs  
100 River Avenue, Eugene, OR 97404  
Phone: (541) 607-0897  
Fax: (541) 607-7573  
www.vba.va.gov/VBA/espanol (Website in Spanish)  
Anyone who has served in the U.S. Armed Forces and has been honorably discharged may be eligible for comprehensive mental health services including psychiatry, psychology, outpatient alcohol treatment, alcohol aftercare, homeless veteran program for the chronically mentally ill, limited medical services, and prescription coverage. A community care program for nursing home or foster home veterans are available to eligible individuals.
Victim Services Program, Lane County District Attorney’s Office
125 E 8th Avenue, Room 400, Eugene, OR 97401
Phone: (541) 682-4523
Fax: (541) 682-3693
www.co.lane.or.us/da/#services
The Victim Services Program provides services to victims of crime by assigning volunteers from the court advocacy unit, the protective order unit and the family violence unit to the victim. The goal of the program is to provide comprehensive services to adult crime victims involved in the criminal justice system, whether or not they are involved with the prosecution of the offender.

Volunteer Connection, United Way
3171 Gateway Loop, Springfield, OR 97477
Phone: (541) 682-4523
Fax: (541) 682-3693
jliang@unitedwaylane.org.
www.unitedwaylane.org
United Way recruits and refers volunteers of all ages to serve in non-profit human service agencies in the community.

Volunteers in Medicine Clinic (VIM)
3321 W 11th Avenue, Eugene, OR 97402
Phone: (541) 685-1800
Fax: (541) 685-1919
Sgoss@vim-clinic.org
www.vim-clinic.org
VIM is dedicated to meeting the primary health needs of the uninsured. Services include: general medical and family services, women’s care services, immunization for children, preventive care, health screens, prescription assistance to VIM patients, mental health services and diabetes education.

Wellpartner
On-Line Resource
info@wellpartner.com
www.wellpartner.com
Wellpartner’s Mail Order Pharmacy offers outstanding service, affordable prices and the convenience and flexibility of home delivery. Wellpartner supports its commitment to lower medication costs and improved patient care.

White Bird Clinic
341 E 12th Avenue, Eugene, OR 97401
Phone: (541) 342-8255
Fax: (541) 342-7987
info@whitebirdclinic.org
www.whitebirdclinic.org
White Bird provides counseling and crisis intervention for adults (ages 18 and over) to enable clients to gain control of their social, emotional and physical well-being.
White Bird Medical and Dental Clinics
1400 Mill Street, Eugene, OR 97401
Phone: (541) 484-4800 Medical / (541) 344-8302 Dental
Fax: (541) 344-8351
info@whitebirdclinic.org
www.whitebirdclinic.org
Provides low-cost and free medical treatment for those with financial need.

Women, Infants and Children Nutrition Program (WIC)
1900 W 7th Avenue, Eugene, OR 97402
Phone: (541) 682-4202
Fax: (541) 682-4248
Connie.SULLIVAN@CO.Lane.OR.US
http://www.co.lane.or.us/HHS_PubHlth/LCPH_WIC.htm (Website in Spanish)
WIC is a special supplemental food and nutrition education program for pregnant women, breastfeeding women with children under 12 months of age, non-breastfeeding women with children under 6 months of age, infants and children under 5 years of age. Fathers, grandparents, foster parents or other guardians may apply for WIC for their children.

Willamalane Park & Recreation District
250 S 32nd Street, Springfield, OR 97477
Phone: (541) 736-4071
webmail@willamalane.org
www.willamalane.org (Website in Spanish)
Willamalane provides recreational programs and services for all ages.

Women’s Program, Lane Community College
4000 E 30th Avenue, Building 1 Room 202
Student Services Building, Eugene, OR 97405
Phone: (541) 463-5353
Fax: (541) 463-4173
Bradleyj@lanecc.edu
www.lanecc.edu/wp/
LCC offers many resources for women seeking education and employment options; budget and financial planning; emotional support and encouragement; ideas on how to balance school, work, and family life; crisis intervention and problem-solving; referrals to community and campus resources for yourself and your family; support and referrals for surviving domestic violence; help applying for financial aid online.
Womenspace
1577 Pearl Street, #400, Eugene, OR 97401
Phone: (541) 484-6103
Fax: (541) 284-4255
TDD: (541) 485-7262
Womenspace empowers adults (men and women) and children who are the victims of domestic violence to make positive changes in their lives. Services include: Lesbian specific-services, confidential emergency shelter, life skills and long term support, counseling, services for children and youth, community education and prevention services.

Workforce Network
4000 E 30th Avenue, Building 19, Eugene, OR 97405
Phone: (541) 463-5223
Fax: (541) 463-3956
TDD: (541) 686-7764
info@laneworkforce.org
www.theworkforcenetwork.org
The network is an employment and training center that helps people find and keep jobs.

Young Parents Program, Catholic Community Services
945 W 7th Avenue, Eugene, OR 97402
Phone: (541) 345-3628
TDD: (541) 345-2891
The program serves pregnant youth or teen parents with outreach, intensive case management, crisis intervention, parenting education, counseling, information, and resource linkage and referral. Staff and volunteers provide services in the hospital after delivery, at home, at school sites and by phone. The Young Fathers Program supports any male involved in parenting a child, regardless of family relationship, with parenting classes, drop in support, and case management services.