



UNIVERSITY OF OREGON

# DIRECTORY OF BILINGUAL SOCIAL SERVICES

IN EUGENE AND SPRINGFIELD, OREGON

Guía de Servicios Sociales Bilingües de  
Eugene y Springfield, Oregón

JUNE 2009





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Directory of Bilingual (English-Spanish) Social Services in Eugene and  
Springfield, Oregon

Guía de Servicios Sociales Bilingües de Eugene y Springfield, Oregón

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## Introduction

This directory is intended for providers and staff at local organizations that may encounter Spanish-speaking clients with limited command of English. We encourage social service providers to use the resources listed here to better serve Spanish-speaking clients. All the agencies and organizations included in this directory have developed some bilingual capacity to serve such clients—some agencies responded to our request for information by saying that instead of fully bilingual, someone on the staff was conversant in Spanish or that part-time bilingual staff was available on-call; we included those agencies in this directory. However, the personnel and the type of services offered by each agency often changes, and the agencies' bilingual capacity may not be current in all cases beyond May 2009.

In 2001, researchers with the Community Outreach Partnership Center at the University of Oregon surveyed local agencies and organizations to document their efforts in reaching Latinos in Lane County. Their assessment indicated that the surveyed agencies were still looking for more effective, culturally appropriate ways to get information out to Spanish-speaking residents. The report concluded that social service agencies in Eugene and Springfield needed: (a) to commit resources to their efforts to increase outreach and service effectiveness to Spanish-speaking clients; (b) more information about this particular community and its culture; (c) capacity-building strategies to increase the knowledge and skills of the staff regarding culturally appropriate outreach techniques; and (c) to combine the resources of several local organizations to meet these needs.<sup>1</sup> By the end of the decade, we are very pleased to report that 120 local agencies, organizations, and programs have already hired bilingual staff, translated portions of their websites to Spanish, or posted documents in Spanish. In particular, all pertinent information on Lane County official websites is available in Spanish. Also, all the social service providers that we consulted in Springfield offer bilingual services.

The lists of service providers presented here have been compiled and updated from the following sources:

- 2006 Directory of Services for Migrant Families of Lane County, produced and supported by the Lane County Migrant Education Program, edited and translated by Nancy Bray and Ana Maria Vaehrenwald.
- 2007 Resource Guide, produced by the Department of Human Services District 5, Lane County.
- 2008 Social Services listing, created by the Crime Prevention Services of the Eugene Police Department.
- www.211Lane.org, an online source for finding help, supported by United Way of Lane County. Available at [www.thelane.info/](http://www.thelane.info/)

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<sup>1</sup>Senior and Disabled Services, a division of Lane Council Governments, Needs Assessment of Seniors and Persons with Disabilities, Eugene, Oregon 2002. Available at [www.sdslane.org/pdf/na/2002NA.pdf](http://www.sdslane.org/pdf/na/2002NA.pdf)

## Introducción

Esta guía está destinada para el personal de organizaciones y agencias locales que presta servicios a personas que hablan español y que no se pueden comunicar fácilmente en inglés. Le recomendamos al personal que proporciona servicios sociales que utilice los recursos listados aquí para brindar mejores servicios a los clientes de habla hispana. Todas las agencias y las organizaciones incluidas en esta guía han desarrollado cierta capacidad lingüística bilingüe para servir a sus clientes—algunas agencias respondieron a nuestro pedido de información diciendo que tienen empleados que entienden español, aunque no son completamente bilingües o que pueden comunicarse con personal bilingüe por teléfono; esas agencias también han sido incluidas en esta guía. Sin embargo, el personal y la clase de servicios que ofrecen las organizaciones listadas en esta guía cambian con frecuencia. La capacidad de las agencias para servir a los clientes de habla hispana podría estar desactualizada después del mes de mayo de 2009.

En el 2001, investigadores del Community Outreach Partnership Center de la Universidad de Oregón encuestaron organizaciones y agencias locales para documentar los esfuerzos que estaban haciendo esas organizaciones para brindar servicios sociales a los clientes de habla hispana del Condado de Lane. Los investigadores concluyeron que las agencias todavía estaban tratando de encontrar formas eficientes y apropiadas para brindar información a residentes de habla hispana. El informe que produjeron indicaba que las agencias de servicios sociales de Eugene y Springfield necesitaban: (a) dedicar recursos para poder aumentar la efectividad de los servicios que brindaban a los clientes de habla hispana; (b) implementar estrategias para aumentar los conocimientos y las habilidades del personal con respecto a técnicas que fuesen culturalmente apropiadas; y (c) combinar los recursos de varias organizaciones locales para satisfacer esas necesidades. Al final de la década del 2000, informamos con mucho agrado que 120 agencias, organizaciones y programas locales ya han contratado personal bilingüe; varias organizaciones han traducido al español partes de sus sitios de Internet, incluyendo documentos traducidos. Además, todas las agencias de servicios sociales de Springfield que nosotros consultamos ofrecen servicios bilingües.

Las listas de prestadores de servicios que se incluyen aquí han sido compiladas y actualizadas con datos tomados de las siguientes guías:

- 2006 Directory of Services for Migrant Families of Lane County, guía producida por Lane County Migrant Education Program, compilada y traducida por Nancy Bray y Ana Maria Vaherenwald.
- 2007 Resource Guide, producida por el Department of Human Services District 5, Lane County.
- 2008 Social Services, lista creada por Crime Prevention Service, Eugene Police Department.
- www.211Lane.org, servicio online para buscar ayuda producido por United Way of Lane County, www.thelane.info/

## Services

### **Addiction Counseling/*Tratamiento de Adicciones***

Alcoholics Anonymous  
Center for Family Development  
Chrysalis, White Bird  
Emergence (Eugene)  
Emergence (Springfield)  
Looking Glass  
Meridian Gambling Program  
Narcotics Anonymous  
Prevention and Recovery Northwest (PAR)

### **Addiction Counseling & Rehabilitation Center/*Tratamiento de Adicciones y Centro de Rehabilitación***

Methadone Treatment Program, Lane County  
Serenity Lane

### **Advocacy for Prisoners/*Apoyo para Personas Encarceladas***

FedCURE  
Oregon CURE

### **Child Care Resources and Referral/*Recursos para Cuidado de Niños***

Lane Family Connections

### **Child Services/*Servicios para Niños***

Birth to Three  
Child Center  
Early Childhood CARES  
Head Start  
Maternal/Child Health Program, Lane County Public Health  
Relief Nursery  
Safe Center

### **Community Services/*Servicios para la Comunidad***

Department of Motor Vehicles (DMV)  
Eugene Public Library  
Springfield Main Street Family Center & Employment

### **Department**

Willamalane Park & Recreation District

### **Counseling/*Apoyo Psicológico***

1st Way Pregnancy Center  
Direction Service  
Lane County Veterans Services Office  
Lane Pregnancy Support Center  
New Roads Program, Looking Glass  
Ophelia's Place  
Public Health Services, Lane County  
Sexual Assault Support Services (SASS)  
White Bird Clinic  
Womenspace



***Crisis Intervention/Intervención en Situaciones de Crisis***

White Bird Clinic  
Womenspace

***Dental Services/Dentista***

Children's Dental Center  
Dental Clinic, Lane Community College  
White Bird Medical and Dental Clinics

***Disability Information/Información sobre Discapacidades***

Child Development and Rehabilitation Center  
DHS Office of Vocational Rehabilitation Services  
Direction Service  
Maternal/Child Health Program, Lane County Public Health  
Self Help for Hard of Hearing People, Inc. (SHHH)

***Education/Educación***

Centerforce  
Downtown English  
Eugene School District  
Head Start  
High School Equivalency Program (HEP)  
Job Corps  
Lane Community College (LCC)  
Lane Pregnancy Support Center  
Opportunity Center  
Saturday Circus (LCC)  
Springfield Public Library  
Springfield School District  
Women's Program (LCC)  
Workforce Network

***Education/Special Needs/Educación/Necesidades Especiales***

EC Cares  
Goodwill Industries of Lane County

***Emergency Support Services/Servicios de Apoyo en Casos de Emergencia***

American Red Cross Disaster Services

***Employment Services/Servicios de Empleo***

Bureau of Labor and Industries  
Goodwill Industries of Lane County  
Workforce Network

***Family Support Services/Servicios de Apoyo para las Familias***

1st Way Pregnancy Center  
Birth to Three  
Child and Family Center  
Division of Child Support (Department of Justice)  
Healthy Start (Lane County Public Health)  
Lane Family Connections  
Options Counseling Services of Oregon, Inc.

Parent Helpline  
Parents Without Partners  
Relief Nursery  
Salvation Army Family Services  
Saturday Circus (LCC)  
Station 7, Looking Glass

**Financial Services/Apoyo para Manejar las Finanzas**

Consumer Credit Counseling Services  
OUR Federal Credit Union Lifeline Financial Education

**Food Relief/Ayuda de Alimentos**

Catholic Community Services  
Food for Lane County (FFLC)  
Salvation Army Family Services  
St Mary's Catholic Church  
St. Vincent de Paul Society Social Services

**Health/Servicios de Salud**

Healthy Tomorrows Well Child Clinic  
Methadone Treatment Program, Lane County  
Partnership for Prescription Assistance (PPA)  
Riverstone Health Clinic, Lane County  
School Based Health Centers  
Sexual Assault Support Services (SASS)  
Wellpartner  
Women, Infants and Children Nutrition Program (WIC)

**Health/Children with Disabilities/Servicios de Salud para Niños con Discapacidades**

Child Development and Rehabilitation Center

**Health Prevention/Prevención de la Salud**

Centerforce  
HIV Alliance  
Maternal/Child Health Program (Lane County Public Health)  
Planned Parenthood  
Public Health Services (Lane County)

**Housing/Vivienda**

Catholic Community Services  
Eugene Mission  
Housing Authority & Community Services Agency (HACSA)  
St. Vincent de Paul Housing & Administrative Office

**Legal Services/Servicio para Asuntos Legales**

Bureau of Labor and Industries  
Circuit Court  
Community Mediation Services, Inc.  
Court Appointed Special Advocate Association  
Division of Child Support (Department of Justice)  
Family Law Division, Lane County District Attorney

Lane County Legal Aid and Advocacy Center  
Lane County Youth Services  
Victim Services Program, Lane County District Attorney's Office

**Medical Services/*Servicios Médicos***

1st Way Pregnancy Center  
Healthy Tomorrows Well Child Clinic  
McKenzie Willamette Hospital  
Planned Parenthood  
Public Health Services (Lane County)  
Sacred Heart Hospital  
Sacred Heart Medical Center at RiverBend  
School Based Health Centers  
Volunteers in Medicine (VIM) Clinic

**Medical Services– Pregnancy/Women/*Servicios Médicos– Embarazo/Salud de la Mujer***

1st Way Pregnancy Center  
Lane Pregnancy Support Center  
Planned Parenthood  
Public Health Services, Lane County

**Mental Health Services/*Servicios de Salud Mental***

Center for Family Development  
Child and Family Center  
Child Center  
Child Development and Rehabilitation Center  
Looking Glass  
Safe Center  
ShelterCare  
Siempre Amigos Intercultural Psychiatric Program  
White Bird Clinic

**Parenting Education/*Educación para Padres***

Birth to Three  
Healthy Start, Lane County Public Health  
Options Counseling Services of Oregon, Inc.  
Parent Helpline  
Young Parents Program (Catholic Community Services)

**Parks & Recreation/*Parques y Recreación***

City of Eugene Recreation Services  
Willamalane Park & Recreation District

**Recreation Enrichment Services/*Servicios de Recreación***

City of Eugene Recreation Services

**Senior & Disabled Services/*Servicios para Ancianos y Adultos con Discapacidades***

Senior & Disabled Services (S&DS)

### ***Shelter/Vivienda Transitoria***

Eugene Mission  
First Place  
ShelterCare  
St. Vincent de Paul Society Social Services  
Station 7 (Looking Glass)  
Womenspace

### ***Social Services/Servicios Sociales***

Amigos Multicultural Services Center  
Big Brothers Big Sisters Columbia Northwest  
Catholic Community Services  
Centerforce  
Central Oregon Partnerships for Youth (COPY)  
Centro Latino Americano  
Children's Justice Alliance  
Coffee Creek Correctional Facility  
DHS Office of Vocational Rehabilitation Services  
Disaster Services (American Red Cross)  
Emerald Community Services  
Family and Corrections Network  
First Place  
Food for Lane County (FFLC)  
Helping Hand Room  
Lane County Commission on Children and Families (CCF)  
Lane County Veterans Services Office  
Looking Glass  
New Roads Program (Looking Glass)  
Riverstone Health Clinic (Lane County)  
Salvation Army Family Services  
Springfield Alliance for Equality and Respect (SAFER)  
Springfield Family Resource Center  
St Mary's Catholic Church  
St. John Bosco House  
St. Vincent de Paul Society Social Services  
The Whiteaker Public Safety Station  
Volunteers in Medicine (VIM) Clinic  
Women, Infants and Children Nutrition Program (WIC)  
Womenspace  
Young Parents Program (Catholic Community Services)

### ***Social Services/Developmental Disabilities/Servicios Sociales y Discapacidades del Desarrollo***

Pearl Buck Center

### ***Transportation/Transporte***

Lane Transit District

***Utility Bill Assistance/Asistencia para Pagar el Servicio de Agua y Electricidad***

Eugene Water and Electric Board (EWEB)

***Veterans Services/Servicios para Veteranos de las Fuerzas Armadas***

Lane County Veterans Services Office

Veterans Affairs

***Vocational Training/Entrenamiento en Oficios***

Goodwill Industries of Lane County

***Volunteer/Voluntariado***

DHS Volunteer Program

Volunteer Connection (United Way)

***Women Support Services/Servicios de Apoyo para la Mujer***

Women's Program (LCC)

***Work Training Center/Centro de Entrenamiento para Trabajar***

Pearl Buck Center

***Youth Programs/Programas para Jóvenes***

Committed Partners for Youth

Girl Scouts

Lane County Youth Services

LEAD

New Roads Program, Looking Glass

Northwest Youth Corps

Ophelia's Place

Opportunity Center

Young Parents Program, Catholic Community Services

## List of Agencies

### 1st Way Pregnancy Center

1667 High Street, Eugene, OR 97401

Phone: (541) 687-8651

Fax: (541) 687-2011

eugene@possiblypregnant.org

www.possiblypregnant.org

1st Way offers free diapers, maternity and baby clothes. It also provides free pregnancy testing and free ultrasounds. It offers information on all options including parenting, adoption, and abortion, and post-abortion support.

### Alcoholics Anonymous

1259 Willamette Street, Eugene, OR 97401

Phone: (541) 342-4113

eviwebdude@yahoo.com

www.eviaa.org

AA helps people with alcohol-related problems and does outreach through counseling.

### American Red Cross Disaster Services

862 Bethel Drive, Eugene, OR 97402

Phone: (541) 344-5244

Fax: (541) 344-5244

reception@oregonpacific.redcross.org

www.oregonpacific.redcross.org

The Red Cross provides relief to victims of fires and natural disasters. This 24-hour emergency service provides for basic immediate needs such as food, shelter and clothing.

### Amigos Multicultural Services Center

21 North Grand Street, Eugene, OR 97402

Phone: (541) 746-6022

Fax: (541) 746-6037

amigosms@amigosmsc.org

<http://amigosmsc.org/> (Website in Spanish)

The mission of Amigos Multicultural Services Center is to promote respect for human rights, and to advocate for the needs of immigrants from Latin America whose dignity and capabilities have been challenged by poverty, unjust treatment, and social exclusion.

### Big Brothers Big Sisters Columbia Northwest

On-Line Resource

heath.berg@bbbs.org

www.bbbsnorthwest.org

Provides children of incarcerated parents with volunteer mentors.

## **Birth to Three**

86 Centennial Loop, Eugene, OR 97401

Phone: (541) 434-4343

Fax: (541) 484-1449

[www.birthto3.org](http://www.birthto3.org)

Provides education and support groups for parents; programs for parents with children 0-3; Teen Parent Program; Crecer Program for Spanish-speaking parents.

## **Bureau of Labor and Industries**

1400 Executive Parkway, Suite 200, Eugene, OR 97401

Phone: (541) 686-7623

Fax: (541) 686-7980

[www.boli.state.or.us](http://www.boli.state.or.us)

BOLI enforces civil rights laws in regard to unlawful discrimination in housing, public accommodations and employment.

## **Catholic Community Services**

1095 W 7th Avenue, Eugene, OR 97402

Phone: (541) 345-3642

Fax: (541) 686-6722

[dkeenan@catholiccharitiesoregon.org](mailto:dkeenan@catholiccharitiesoregon.org)

[www.cclc.org](http://www.cclc.org)

Latino Housing Program, rent assistance, help locating housing and employment, energy and prescription drug assistance; food boxes and clothing; Young Latino Parents Program.

## **Center for Family Development**

1258 High Street, Eugene, OR 97401

Phone: (541) 342-8437

Fax: (541) 342-1639

[www.c-f-d.org](http://www.c-f-d.org)

Mental health treatment for children and adults. Chemical dependence treatment.

## **Centerforce**

On-Line Resource

[fcn@fcnetwork.org](mailto:fcn@fcnetwork.org)

[www.fcnetwork.org](http://www.fcnetwork.org)

Centerforce works with prisoners and their families, providing advocacy and support: family reunification, parenting, health education and HIV prevention.

## **Central Oregon Partnerships for Youth (COPY)**

On-Line Resource

[COPY@deschutes.org](mailto:COPY@deschutes.org)

[www.deschutes.org](http://www.deschutes.org) (Website in Spanish)

Provides support and assistance to the children of inmates, giving them an equal opportunity to succeed.

## **Centro Latino Americano**

944 W 5th Avenue, Eugene, OR 97402

Phone: (541) 687-2667

Fax: (541) 284-2139

[www.cla1.org](http://www.cla1.org) (Website in Spanish)

Services and support to individuals and families from or with connections to Latin America. English and Spanish classes, employment services, bilingual and bicultural caseworkers and counselors.

## **Child and Family Center**

195 W 12th Avenue, Eugene, OR 97401

Phone: (541) 346-4805

Fax: (541) 346-4805

[www.cfc.uoregon.edu](http://www.cfc.uoregon.edu)

Psychological, psychiatric, educational and neuropsychological testing for infants, children or adolescents; family therapy and support.

## **Child Center**

3995 Marcola Road, Springfield, OR 97477

Phone: (541) 726-1465

Fax: (541) 726-5085

[www.thechildcenter.org](http://www.thechildcenter.org)

The center serves children, ages 0-18, who are experiencing severe emotional and behavioral problems.

## **Child Development and Rehabilitation Center**

901 E 18th Avenue, Eugene, OR 97403

Phone: (541) 346-3575

Fax: (541) 346-5844

[www.ohsu.edu/outreach/cdrc/](http://www.ohsu.edu/outreach/cdrc/)

Services to children and youth with developmental disabilities and special health care needs.

## **Children's Dental Center**

1850 Bailey Hill Road, Eugene, OR 97405

Phone: (541) 687-3232

Fax: (541) 687-5180

The center provides dental care to children of low-income families who are attending any school.

## **Children's Justice Alliance**

On-Line Resource

[info@childrensjusticealliance.org](mailto:info@childrensjusticealliance.org)

[www.childrensjusticealliance.org](http://www.childrensjusticealliance.org)

The Children's Justice Alliance is the organizing entity for a variety of partner programs that provide services for children of those involved in the criminal justice system and their families.



## **Chrysalis, White Bird**

323 E 12th Avenue, Eugene, OR 97401

Phone: (541) 683-1641

Fax: (541) 681-3294

[www.whitebirdclinic.org](http://www.whitebirdclinic.org)

Chrysalis provides outpatient, drug-free, alcohol & drug counseling.

## **Circuit Court**

125 E 8th Avenue, Eugene, OR 97401

Phone: (541) 682-4166

Fax: (541) 682-2461

TDD: (541) 682-2346

[www.odj.state.or.us](http://www.odj.state.or.us)

The court provides child support mediation and parenting orders, restraining orders and court mandated mediation.

## **City of Eugene Recreation Services**

100 W 10th Avenue, Suite 321, Eugene, OR 97401

Phone: (541) 682-5333

Fax: (541) 682-6834

TDD: (541) 682-5311

[recreation@ci.eugene.or.us](mailto:recreation@ci.eugene.or.us)

<http://www.eugene-or.gov/> (Website in Spanish)

Recreation services, classes, special events, outdoor recreation and programs for all ages and abilities.

## **Coffee Creek Correctional Facility**

On-Line Resource

[lory.a.humbert@doc.state.or.us](mailto:lory.a.humbert@doc.state.or.us)

[www.doc.state.or.us](http://www.doc.state.or.us)

Provides an array of services to incarcerated women in Oregon, their children and caregiver families (at the correctional institution). Services include parent education, family literacy services, Early Head Start, Even Start, and Girl Scouts Beyond Bars.

## **Committed Partners for Youth**

935 Oak Street, Eugene, OR 97401

Phone: (541) 344-0833

[www.comittedpartners.org](http://www.comittedpartners.org)

Connecting youth to their community through mentors who inspire and motivate youth and families towards personal growth.

## **Community Mediation Services, Inc.**

44 West Broadway, Suite 201, Eugene, OR 97401

Phone: (541) 344-5366

Fax: (541) 687-8392

[mediate@efn.org](mailto:mediate@efn.org)

Handles problems outside the legal system, such as landowner/tenant disputes, noise and pet problems, and vandalism. Family program deals with custody, visitation, and parent-child conflicts.

## **Consumer Credit Counseling Services**

149 W 12th Avenue, Suite 100, Eugene, OR 97401

Phone: (541) 342-4459

Fax: (541) 342-5467

[www.cccslane.org](http://www.cccslane.org)

This counseling service helps with budgeting, debt consolidation and repayment. It educates clients about consumer protection laws and credit reporting.

## **Court Appointed Special Advocate Association**

174 Deadmont Ferry Road, Springfield, OR 97477

Phone: (541) 984-3130

Fax: (541) 984-1407

[www.casa-lane.org](http://www.casa-lane.org)

CASA provides community volunteers to advocate for abused and/or neglected children who are under the jurisdiction of Juvenile Dependency Court.

## **Dental Clinic, Lane Community College**

4000 E 30th Avenue, Building 4, Rm.108, Eugene, OR 97405

Phone: (541) 463-5206

Fax: (541) 463-4178

[www.lanecc.edu/fhj/dental/clinic.htm](http://www.lanecc.edu/fhj/dental/clinic.htm)

This clinic provides low cost preventive dental services.

## **Department of Motor Vehicles (DMV)**

2870 W 10th Place, Eugene, OR 97402

Phone: (541) 686-7855

[www.oregon.dmv.org](http://www.oregon.dmv.org)

The DMV provides identification cards, driver's licenses and vehicle registration.

## **DHS Office of Vocational Rehabilitation Services**

2885 Chad Drive, Eugene, OR 97408

Phone: (541) 687-7373

Fax: (541) 686-7887

TDD: (541) 686-7528

Website: [www.oregon.gov/DHS.org](http://www.oregon.gov/DHS.org)

DHS develops employment opportunities for people who have disabilities.

## **DHS Volunteer Program**

2885 Chad Drive, Eugene, OR 97408

Phone: (541) 687-7373 ext 401

Fax: (541) 686-7887

TDD: (541) 686-7528

[www.oregon.gov/DHS.org](http://www.oregon.gov/DHS.org)

DHS Volunteer Program recruits and refers interested people for many volunteer opportunities in the community.

## **Direction Service**

3411 Willamette Street, Suite A, Eugene, OR 97405

Phone: (541) 686-5060

Fax: (541) 686-5063

TDD: (541) 284-4740

[www.directionservice.org](http://www.directionservice.org) (Website in Spanish)

Provides comprehensive case coordination of services to children and young adults with disabilities.

## **Disaster Services, American Red Cross**

862 Bethel Drive, Eugene, OR 97402

Phone: (541) 344-5244

Fax: (541) 345-4806

TDD: (541) 344-5244

[www.oregonpacific.redcross.org](http://www.oregonpacific.redcross.org)

The Red Cross provides relief for victims of home fires and other disasters.

## **Division of Child Support (Department of Justice)**

2887 Chad Drive, Eugene, OR 97408

Phone: (541) 686-7834

Fax: (541) 686-7817

[www.dcs.state.or.us](http://www.dcs.state.or.us)

Division of Child Support is dedicated to establishing paternity, child support orders, and legal services.

## **Downtown English**

1035 Willamette Street, Eugene, OR 97401

Phone: (541) 686-8483

[inquire@downtownlanguages.org](mailto:inquire@downtownlanguages.org)

[www.downtownenglish.com](http://www.downtownenglish.com) (Website in Spanish)

Offers specialized language classes and citizenship classes for a fee.

## **Early Childhood CARES**

299 E 18th Avenue, Eugene, OR 97401

Phone: (541) 346-2578 / Spanish Interpreter: (541) 346-0742

Fax: (541) 346-6189

[eccares@uoregon.edu](mailto:eccares@uoregon.edu)

[eccares.uoregon.edu](http://eccares.uoregon.edu)

EC Cares provides early intervention/early childhood special education program for children experiencing delays in their development.

## **Emerald Community Services**

90 Lawrence Street, Eugene, OR 97402

Phone: (541) 683-4169

[www.eugenesda.org](http://www.eugenesda.org)

Emerald Adventist Community Center is a mission that strives to provide warm clothing, small household goods, bedding, food boxes, special needs referrals, and spiritual materials at no charge to people in need.

## **Emergency**

1461 Oak Street, Eugene, OR 97401

Phone: (541) 687-8820

Fax: (541) 302-1874

TDD: (541) 344-9541

1845 Market Street, Springfield, OR 97477

Phone: (541) 746-4041

Fax: (541) 726-9725

[www.acescounseling.org](http://www.acescounseling.org)

Intensive outpatient treatment for adolescents and adults (alcohol, drugs and gambling); individual counseling and intervention, educational programs.

## **Eugene Mission**

1542 W 1st Avenue, Eugene, OR 97402

Phone: (541) 344-3251

Fax: (541) 344-7533

Emergency housing for men, women and children; provisions include meals, beds, clothing, showers, haircuts and a dayroom. Residents may stay as long as they need.

## **Eugene Public Library**

100 W 10th Avenue, Eugene, OR 97401

Phone: (541) 682-4450

[LibraryAskUs@ci.eugene.or.us](mailto:LibraryAskUs@ci.eugene.or.us)

[www.ci.eugene.or.us/library](http://www.ci.eugene.or.us/library) (Website in Spanish)

Books and media for children and adults, Internet public access computer terminal, educational activities for youth, children and adults.

## **Eugene School District (ESD)**

1717 City View Street, Room 6, Eugene, OR 97402

Phone: (541) 687-4721

[www.lesd.k12.or.us](http://www.lesd.k12.or.us)

Information about the different Eugene school programs and information and assistance in connecting social services in the community.

## **Eugene Water and Electric Board (EWEB)**

500 E 4th Avenue, Eugene, OR 97401

Phone: (541) 484 2411

[www.eweb.org](http://www.eweb.org)

Eugene Water & Electric Board offers programs to help income-eligible customers who are having trouble paying their utility bills; Energy Share Program.

## **Family and Corrections Network**

On-Line Resource

[fcn@fcnetwork.org](mailto:fcn@fcnetwork.org)

[www.fcnetwork.org](http://www.fcnetwork.org)

FCN provides information and services for families of offenders and prisoners, returning to the community, and the impact of the justice system on families.

## **Family Law Division, Lane County District Attorney**

2411 Martin Luther King Blvd, Eugene, OR 97401

Phone: (541) 682 4517

Fax: (541) 682 4159

[www.dcs.state.or.us](http://www.dcs.state.or.us) (Website in Spanish)

Free child support program services for families who have never received Temporary Assistance for Needy Families (TANF).

## **FedCURE**

On-Line Resource

[www.fedcure.org](http://www.fedcure.org)

Advocacy for federal prisoners and their families.

## **First Place**

1995 Amazon Parkway Court, Eugene, OR 97405

Phone: (541) 342-7728

The First Place Family Center offers emergency assistance to families with children who are homeless or at risk of becoming homeless. Services help meet families' immediate needs as well as help to promote self-sufficiency.

## **Food for Lane County (FFLC)**

770 Bailey Hill Road, Eugene, OR 97402

Phone: (541) 343-2822

Fax: (541) 343-5019

[info@foodforlanecounty.org](mailto:info@foodforlanecounty.org)

[www.foodforlanecounty.org](http://www.foodforlanecounty.org)

Food for Lane County works to reduce hunger and increase the health and nutrition of Lane County individuals and families through a variety of programs. The Family Dinner Program provides hot, sit down meals; emergency food boxes; food to school age children during summer months, community gardens.

## **Girl Scouts**

1577 Pearl Street, Suite 300, Eugene, OR 97401

Phone: (541) 485-5911

Fax: (541) 485-5913

[www.girlscoutsw.com](http://www.girlscoutsw.com)

Seeking to serve every girl, everywhere. Girl Scouting is committed to diversity and inclusiveness. Strive to provide all girls with the skills and experiences they need to gain courage, confidence & character, and to learn how to make the world a better place.

## **Goodwill Industries of Lane County**

855 Seneca Road, Eugene, OR 97402

Phone: (541) 345-1801

Fax: (541) 345-1739

[info@goodwill\\_oregon.org](mailto:info@goodwill_oregon.org)

[www.goodwill-oregon.org](http://www.goodwill-oregon.org)

Goodwill provides comprehensive vocational services to disabled/ disadvantaged individuals. Alternatives to Employment Program for individuals with disabilities; low cost new and used clothing, furniture and household items.

## **Head Start**

221 B Street, Springfield, OR 97477

Phone: (541) 747-2425

Fax: (541) 747-6648

[www.head-start.lane.or.us](http://www.head-start.lane.or.us)

Head Start works in partnership with families to provide a quality pre-school experience for children ages 3 to 5. Assistance to families includes social services, translation services, referrals for medical, dental and mental health services, childcare, and employment services.

## **Healthy Start, Lane County Public Health**

125 E 8th Avenue, Eugene, OR 97401

Phone: (541) 682-7425

Fax: (541) 682-7494

[www.lanecounty.org/HHS\\_PubHlth/healthystart.htm](http://www.lanecounty.org/HHS_PubHlth/healthystart.htm)

Healthy Start is a parenting education and support program for first-time parents. Connects families with community agencies to meet their individual needs.

## **Healthy Tomorrows Well Child Clinic**

1162 Willamette Street, Eugene, OR 97401

Phone: (541) 687-6242

The clinic provides immunizations, health exams, sick child care and dental referrals for children from birth to six years.

## **Helping Hand Room**

1166 Oak Street, Eugene, OR 97401

Phone: (541) 344-1425

[firstname@heartofeugene.org](mailto:firstname@heartofeugene.org)

[www.heartofeugene.org](http://www.heartofeugene.org)

The helping hand room provides clothing for all ages, including baby clothes and layettes for new mothers, kitchen items, and bedding. All items are labeled in both Spanish and English.

## High School Equivalency Program (HEP)

1685 E 17th Avenue, Eugene, OR 97403

Phone: (541) 346-0879

Fax: (541) 346-6098

[www.darkwing.uoregon.edu](http://www.darkwing.uoregon.edu)

HEP provides basic academic instruction to prepare for the GED exams in English or Spanish for current or recent immigrant or seasonal farm workers.

## HIV Alliance

1966 Garden Avenue, Eugene, OR 97403

Phone: (541) 342-5088

Fax: (541) 342-1150

[admin@hivalliance.org](mailto:admin@hivalliance.org)

[www.hivalliance.org/esp.html](http://www.hivalliance.org/esp.html) (Website in Spanish)

The alliance serves Lane County and the HIV community with a full range of services including HIV and hepatitis test information, education and prevention programs.

## Housing Authority & Community Services Agency (HACSA)

177 Day Island Road, Eugene, OR 97401

Phone: (541) 682-3755

Fax: (541) 682-3411

TDD: (541) 682-3412

[HousingInfo@hacsa.us](mailto:HousingInfo@hacsa.us)

[www.hacsa.org](http://www.hacsa.org)

The housing assistance programs are designed to provide decent, safe, and sanitary housing to low/moderate-income families, elderly, and disabled at a rent appropriate to their income.

## Job Corps

1684 Willamette Street, Eugene, OR 97401

Phone: (541) 342-1868

Fax: (541) 342-1877

[office@jobcorps.gov](mailto:office@jobcorps.gov)

[www.jobcorps.doleta.gov](http://www.jobcorps.doleta.gov)

Job Corps provides a Basic Education Program, an ESL Program, High School or GED diplomas, vocational counseling, and job training program for teens and young adults.

## Lane Community College (LCC)

4000 E 30th Avenue, Building 11 Room 201, Eugene, OR 97405

Phone: (541) 463-5214

Fax: (541) 463-4730

[www.lanec.edu/espanol/](http://www.lanec.edu/espanol/) (Website in Spanish)

LCC offers adult Basic Education, GED and ESL programs, and vocational counseling.

## **Lane County Commission on Children and Families (CCF)**

125 E 8th Avenue, Eugene, OR 97401

Phone: (541) 682 6656

[christine.roger@co.lane.or.us](mailto:christine.roger@co.lane.or.us)

Promotes prevention and mobilizes the community to address the needs of our children, youth and families by helping focus discussions, raise issues, brainstorm and then implement solutions.

## **Lane County Legal Aid and Advocacy Center**

376 E 11th Avenue, Eugene, OR 97401

Phone: (541) 485-1017

Fax: (541) 342-5091

[postmaster@lclas.org](mailto:postmaster@lclas.org)

[www.lanecountylegalservices.org](http://www.lanecountylegalservices.org)

Legal Aid provides free legal assistance to low-income Lane County residents with civil (non-criminal) matters. The Senior Law Service also provides legal services for senior citizens.

## **Lane County Veterans Services Office**

151 W 7th Avenue, Suite 435, Eugene, OR 97401

Phone: (541)682-4191

Fax: (541) 682-2344

[joseph.reiley@co.lane.or.us](mailto:joseph.reiley@co.lane.or.us)

[www.lanecounty.org/HSC/veterans\\_services.htm](http://www.lanecounty.org/HSC/veterans_services.htm)

Veteran Services provides counseling and social services to veterans, dependents and their survivors.

## **Lane County Youth Services**

2727 Martin Luther King Jr. Blvd, Eugene, OR 97401

Phone: (541) 682-4700

Fax: (541) 682-4732

[lisa.d.smith@co.lane.or.us](mailto:lisa.d.smith@co.lane.or.us)

[www.lanecounty.org/YS/default.htm](http://www.lanecounty.org/YS/default.htm)

The Department of Youth Services (DYS) provides assessment, probation, training, counseling and detention services for youth ages 12-17 years old, referred by local law enforcement because of criminal behavior.

## **Lane Family Connections**

4000 E 30th Avenue, Building 24, Eugene, OR 97405

Phone: (541)463-3954

Fax: (541)463-4724

[www.laneccc.edu/lfc/espanol.htm](http://www.laneccc.edu/lfc/espanol.htm) (Website in Spanish)

Family Connections offers referrals to child care providers based on your needs, location, schedule, and preferences.



## **Lane Pregnancy Support Center**

134 E 13th Avenue, Eugene, OR 97401

Phone: (541) 345-0400

Fax: (541) 341-4665

[lpscenter@aol.com](mailto:lpscenter@aol.com)

[www.lanepregnancy.org](http://www.lanepregnancy.org)

The center provides pregnancy tests, ongoing support, pregnancy & fetal development education, abortion risks, procedures & alternatives education, adoption education & referrals, maternity clothing, baby clothing & diapers, spiritual encouragement and support, referrals for medical care, housing, legal aid, professional counseling.

## **Lane Transit District**

1080 Willamette Street, Eugene, OR 97401

Phone: (541) 687-5555

[ltd@ltd.org](mailto:ltd@ltd.org)

[www.ltd.org](http://www.ltd.org)

LTD provides public transportation. It offers a reduced fare program for the disabled and seniors.

## **LEAD**

965 Oak Alley, Eugene, OR 97401

Phone: (541) 342-8336

Fax: (541) 342-7336

[info@leadteam.com](mailto:info@leadteam.com)

[www.leadteen.com](http://www.leadteen.com) (Website in Spanish)

LEAD develops the leadership skill of low-income teens (ages 12-17) to empower them to address community problems and change the world.

## **Looking Glass**

72 B Centennial Loop, Suite 2, Eugene, OR 97401

Phone: (541) 686-2688

Fax: (541) 345-7605

TDD: (541) 689-6944

[lisa.gunter@lookingglass.us](mailto:lisa.gunter@lookingglass.us)

[www.lookingglass.us](http://www.lookingglass.us)

Looking Glass serves youth and their families. Counseling, 24-hour crisis intervention, substance abuse treatment, education and vocational training. Residential Shelters; one exclusively for young women and residential treatment for young men.

## **Maternal/Child Health Program, Lane County Public Health**

135 E 6th Avenue, Eugene, OR 97401

Phone: (541) 682-4013

Fax: (541) 682-2455

TDD: (541) 682-4345

[www.lanecounty.org/HHS\\_PubHlth/MaternalChildHealth.htm](http://www.lanecounty.org/HHS_PubHlth/MaternalChildHealth.htm)

The program offers education/support for expectant parents and parents of children ages 0 to 5 in the areas of nutrition, safety, growth and development, parenting, child abuse prevention, disease prevention and health promotion. Families raising medically fragile or developmentally disabled children can receive specialized information and support.

## **McKenzie Willamette Hospital**

1460 G Street, Springfield, OR 97477

Phone: (541) 726-4400

[wecare@mckweb.com](mailto:wecare@mckweb.com).

[www.mckweb.com](http://www.mckweb.com)

McKenzie-Willamette Medical Center provides charity care and financial assistance to eligible patients. Foreign language interpretation services and support are available 24/7 for non-English speaking patients and others with special communication needs.

## **Meridian Gambling Program**

2149 Centennial Plaza, Eugene, OR 97401

Phone: (541) 741-7107

The program provides free gambling treatment and family-related counseling.

## **Methadone Treatment Program, Lane County**

135 E 6th Avenue, Room 108, Eugene, OR 97401

Phone: (541) 682-4464

Fax: (541) 682-3967

[Walter.Rosenthal@co.lane.or.us](mailto:Walter.Rosenthal@co.lane.or.us)

The Lane County Methadone Treatment Program provides outpatient chemical dependency treatment for adults with opiate addictions.

## **Narcotics Anonymous**

P.O. Box 262, Eugene, OR 97404

Phone: (541) 729-0080

[public\\_information@eugene-or-na.org](mailto:public_information@eugene-or-na.org)

[www.eugene-or-na.org](http://www.eugene-or-na.org)

NA provides information, counseling and support on addictions.

## **New Roads Program (Looking Glass)**

941 W 7th Avenue, Eugene, OR 97402

Phone: (541) 686-4310

Fax: (541) 334-7645

TDD: (541) 689-6944

admin@lookingglass.us

New Roads provides case management, mental health advocacy, and transitional housing to homeless/at-risk youth ages 16-21. The New Roads School is an alternative educational program for middle and high school students, ages 11-21, who are runaways, homeless or at-risk.

## **Northwest Youth Corps**

2625 Augusta Street, Eugene, OR 97403

Phone: (541) 349-5055

Fax: (541) 349-5060

nyc@nwyouthcorps.org

www.nwyouthcorps.org

Youth Corps programs offer teens (ages 14-19) job trainings, employment, and educational programs. It operates an alternative high school with an emphasis on environmental education and conservation work projects.

## **Ophelia's Place**

1577 Pearl Street, Suite 200, Eugene, OR 97401

Phone: (541) 284-4333

Fax: (541) 284-4333

kyrakelly@opheliasplace.net

www.opheliasplace.net (Website in Spanish)

Ophelia's place supports young women ages 10-18 through counseling, education, and prevention

## **Opportunity Center**

3411-B Willamette Street, Eugene, OR 97405

Phone: (541) 687-3488

Fax: (541) 687-3694

biggerstaffd@4j.lane.edu

web4j1.lane.edu/schools/high/opportunity.html

The program enrolls the most at-risk high school students from the Eugene School District, focusing on those students who are in danger of dropping out.

## **Options Counseling Services of Oregon, Inc.**

1255 Pearl Street, #102, Eugene, OR 97401

Phone: (541) 687-6983

Fax: (541) 687-2063

options@options.org

www.options.org

Options links children, adolescents, adults and families with counselors. It works with families seeking help with parenting, counseling, child abuse issues, and domestic violence issues.

## **Oregon CURE**

On-Line Resource

[www.oregoncure.org](http://www.oregoncure.org)

Oregon CURE's mission is to support the incarcerated, their families and friends by advocating for effective criminal justice policies and practices.

## **OUR Federal Credit Union Lifeline Financial Education**

325 Blair Blvd, Eugene, OR 97401

Phone: (541) 485-1188

Fax: (541) 685-1651

Lifeline is a series of four classes designed to help anyone in Lane County to reach their goals, such as getting out of debt, owning a house, etc.

## **Parent Helpline**

Online resource

Phone: (541) 485-5211

Fax: (541) 726-4150

The Parent Helpline is a free, confidential telephone resource in Lane County for parents of children ages 0 to 6. Trained Parent Educators can answer questions about most aspects of parenting (behavior, development, family stress, toilet training, etc.).

## **Parents Without Partners**

444 Royal Avenue, Eugene, OR 97402

Phone: (541) 342-4090

[www.parentswithoutpartners.org](http://www.parentswithoutpartners.org)

PWP is a nonprofit, international, non-sectarian, educational organization devoted to the welfare and interest of single parents and their children.

## **Partnership for Prescription Assistance (PPA)**

On-Line Resource

[www.pparxor.org](http://www.pparxor.org) (Website in Spanish)

Provides access to free, or nearly free, prescription medicines.

## **Pearl Buck Center**

3690 W 1st Avenue, Eugene, OR 97402

Phone: (541) 484-4666

Fax: (541) 484-0886

TDD: (541) 484-4666

[megan.turner@pearlbuckcenter.com](mailto:megan.turner@pearlbuckcenter.com)

[www.pearlbuckcenter.com](http://www.pearlbuckcenter.com)

Services for adults with developmental disabilities include case coordination, job training and placement. Personal, social and work training offered to adults with profound/severe developmental disabilities.

## **Planned Parenthood**

1670 High Street, Eugene, OR 97401

Phone: (541) 344-9411

Fax: (541) 344-6519

[www.pphsso.org](http://www.pphsso.org)

Sexual education programs for youth, parents, and professionals. Provides high-quality, affordable health care to women, men, and teens. Offers HIV testing, pregnancy testing, counseling and education.

## **Prevention and Recovery Northwest (PAR)**

1188 Olive Street, Eugene, OR 97401

Phone: (541) 484-9274

Fax: (541) 484-5021

[parnw@earthlink.net](mailto:parnw@earthlink.net)

[www.parnw.com](http://www.parnw.com)

Provides alcohol/drug assessments, education and treatment in outpatient groups with individual, couple and family counseling available. DUII diversion and intervention offered. Co-ed, women-only and men-only group. School-based substance abuse prevention and recovery support.

## **Public Health Services, Lane County**

135 E 6th Avenue, Eugene, OR 97401

Phone: (541) 682-4041

Fax: (541) 682-2455

TDD: (541) 682-4345

[Betsy.Meredith@co.lane.or.us](mailto:Betsy.Meredith@co.lane.or.us)

[www.lanecounty.org/HHS\\_PubHlth/default.htm](http://www.lanecounty.org/HHS_PubHlth/default.htm)

Provides low-cost clinics for immunizations, access to the Oregon Health Plan for pregnant women, sexually transmitted disease screening and treatment, tuberculosis (TB) testing, TB case management and medications. Offers confidential and anonymous HIV testing and counseling, clinics for gay/bisexual men and people who use injection drugs.

## **Relief Nursery**

1720 W 25th Avenue, Eugene, OR 97405

Phone: (541) 343-9706

[www.reliefnursery.org](http://www.reliefnursery.org)

Outreach, crisis response and early childhood program for families under stress. The early intervention program serves children from birth to 6 years old; also group support, counseling and education services.

## **Riverstone Health Clinic (Lane County)**

1640 G Street, Springfield, OR 97477

Phone: (541) 682-3550

Fax: (541) 682-3551

TDD: (541) 747-3426

Riverstone is a low cost community health clinic; homeless youth health program.

## **Sacred Heart Hospital**

1255 Hilyard Street, Eugene, OR 97401

Phone: (541) 686-7300

PublicAffairsPHOR@peacehealth.org

www.peacehealth.org (Website in Spanish)

Full-service, acute-care hospital, 24-hour emergency services.

## **Sacred Heart Medical Center at RiverBend**

3333 RiverBend Drive, Springfield, OR 97477

Phone: (541) 222-7300

www.peacehealth.org (Website in Spanish)

Services include Surgical Services, the Oregon Heart & Vascular Institute, and Women's and Children's Services, including a 32-bed Neonatal Intensive Care Unit and Pediatric/Adolescent Unit.

## **Safe Center**

89124 Marcola Road, Springfield, OR 97478

Phone: (541) 741-7402

Fax: (541) 726-9869

contact@jaspermountain.org

www.jaspermountain.org

The center provides intervention, stabilization, assessment, family evaluation services and placement referral for children ages 3-12. The program is a short-term alternative to psychiatric hospital. An intensive treatment home with a highly structured environment in a positive treatment family setting for severely abused and disturbed children.

## **Salvation Army Family Services**

640 W 7th Avenue, Eugene, OR 97402

Phone: (541) 343-3328

Fax: (541) 345-7682

www.usw.salvationarmy.org

The Salvation Army emergency services are designed to assist distressed persons in a variety of emergencies. Limited assistance includes: food, clothing, prescriptions for antibiotics, household supplies, transportation, rent assistance, counseling and spiritual guidance, crisis intervention, substance abuse counseling, financial, individual and family support, and client advocacy. New shoes for children ages 5 through 16 years old during school year.

## **Saturday Circus (LCC)**

1059 Willamette Street, Eugene, OR 97401

Phone: (541) 463-5254

Fax: (541) 463-4166

www.lanec.edu/ccfc/circus

Lane Community College (LCC) offers parent education classes, and family counseling sessions. Advanced class for those who want to refine skills. Available groups for couples, divorced adults, and parents of toddlers through teens.

## **School Based Health Centers**

1850 Bailey Road, Churchill High School Clinic, Eugene, OR 97404

Phone: (541) 687-3233

Health centers for children, teens, and their families attending Eugene School District, Bethel School District, and Springfield School District. Basic medical services provided at low or no cost. Services include vaccinations, medical exams, treatment for common infections, parenting education.

- North Eugene High School Clinic: (541) 687-3271
- Sheldon High School Clinic: (541) 687-3345
- South Eugene High School Clinic: (541) 687-3209
- Springfield Clinic: (541) 744-4130

## **Self Help for Hard of Hearing People, Inc. (SHHH)**

2580 Hilyard Street, Eugene, OR 97401

Phone: (541) 345-9432

Fax: (541)345-9432

TDD: (541)689-7242

[www.shhhor.org](http://www.shhhor.org) (Website in Spanish)

Provides information and support to hard of hearing people.

## **Senior & Disabled Services (S&DS)**

1015 Willamette Street, Eugene, OR 97401

Phone: (541) 682-4038

Fax: (541)682-3959

TDD: (541) 682-4567

[sds@lcog.org](mailto:sds@lcog.org)

[www.sdslane.org](http://www.sdslane.org) (Website in Spanish)

S&DS promotes independence by offering a toll free information and referral hotline, investigating allegations of abuse of adults, helping clients sign up for and use the Oregon Health Plan /Medicaid, Food Stamps, and other financial help, assisting with transportation, and providing meals through Meals on Wheels and the Senior Meals Program. S&DS case managers help their clients find help in the home, medical equipment, adult day care and foster services, assisted living, residential care, and nursing home care.

## **Serenity Lane**

2133 Centennial Plaza, Eugene, OR 97401

Phone: (541) 284-8627

Fax: (541) 242-2853

[info@serenitylane.org](mailto:info@serenitylane.org)

[www.serenitylane.org](http://www.serenitylane.org)

Outpatient treatment for adults featuring individual treatment plans, an aftercare program, and women's, family and coed groups with evening programs.

## **Sexual Assault Support Services (SASS)**

591 W 19th Avenue, Eugene, OR 97401

Phone: (541) 484-9791

Fax: (541) 342-3996

TDD: (541) 484-9791

[www.sass-lane.org](http://www.sass-lane.org)

Provides counseling and support for survivors of sexual assault and harassment.

## **ShelterCare**

1790 W 11th Avenue, Suite 290, Eugene, OR 97401

Phone: (541) 686-1262

Fax: (541) 686-0359

[www.sheltercareblog.blogspot.com](http://www.sheltercareblog.blogspot.com)

[www.sheltercare.org](http://www.sheltercare.org)

Shelter referrals for homeless families, adults with mental illness and adults with brain injury; emergency shelter; transitional services; long-term supported housing ; one-on-one and group support to build skills for independent living and household stability; assistance with basic needs such as food, clothing, and household supplies.

## **Siempre Amigos Intercultural Psychiatric Program**

944 W 5th Avenue, Eugene, OR 97402

Phone: (541) 349-0301

Fax: (541) 349-0205

A bilingual and bicultural program that provides mental health services including psychological and psychiatric treatment, and social services for people from Latin America who have survived torture.

## **Springfield Alliance for Equality and Respect (SAFER)**

P.O. Box 1214, Springfield, OR 97477

Phone: (541) 726-7377

[www.calclane.org/1programs/safer.html](http://www.calclane.org/1programs/safer.html)

SAFER provides trained volunteers to work with youth and families to help resolve problems of discrimination, harassment and bullying; it also offers educational programs.

## **Springfield District Homeless Family/School Liaison**

1030 G Street, Springfield, OR 97477

Phone: (541) 744-2581

Provides outreach, case management and referrals, help with school enrollment, transportation to and from school and school supplies for families who are homeless or in temporary shelters, motels or places with less than desirable conditions.

## **Springfield Family Resource Center**

1030 G Street, Springfield, OR 97477

Phone: (541) 744-6769

Provides resources, activities and referrals to families living in Springfield area.



## **Springfield Main Street Family Center & Employment Department**

101 30th Street, Springfield, OR 97477

Phone: (541) 726-3525 ext 285

The center provides unemployment insurance forms, enrollment for services, job information and referral, touch screen computer kiosk, job and career resource center, labor market information, etc.

## **Springfield Public Library**

225 5th Street, Springfield, OR 97477

Phone: (541) 726-3766

[www.ci.springfield.or.us/library](http://www.ci.springfield.or.us/library) (Website in Spanish)

Books and media for children and adults. Inter-library loans. Internet public access computer terminal. Storytelling for preschoolers, activities for youth and adults.

## **Springfield School District**

525 Mill Street, Springfield, OR 97477

Phone: (541) 747-3331

[www.sps.lane.edu](http://www.sps.lane.edu) (Website in Spanish)

Provides information about the programs offered by the Springfield School District and referrals to community agencies.

## **St. Mary Catholic Church**

1062 Charnelton Street, Eugene, OR 97401

Phone: (541) 342-1139

[www.stmaryeugene.com](http://www.stmaryeugene.com)

St. Mary Catholic Church is a sacramental community united in Christ, proclaiming God's love through liturgy, prayer, education, and service to others. Food (breakfast only)

## **St. John Bosco House**

4488 Knoop Avenue, Eugene, OR 97402

Phone: (541) 683-7517

[www.efn.org](http://www.efn.org)

A supportive community program for women and their children.

## **St. Vincent de Paul Housing & Administrative Office**

705 South Seneca Road, Eugene, OR 97402

Phone: (541) 687-5820

Fax: (541) 683-9423

[info@svdp.us](mailto:info@svdp.us)

[www.svdp.us](http://www.svdp.us)

Handles waiting list for low-income housing sites managed by St. Vincent de Paul.

## **St. Vincent de Paul Society Social Services**

Richard W. Lindholm Center, 450 Highway 99 North, Eugene, OR 97402

Phone: (541) 461-8688

Fax: (541) 607-5477

[info@svdp.us](mailto:info@svdp.us)

[www.svdp.us](http://www.svdp.us)

Helps families and individuals by providing: emergency food boxes, clothing, prescription medication and loan of medical equipment, transportation, etc. At the Eugene Service Station individuals can use showers, do laundry, and get job information and referrals. The program is a day access center.

## **Station 7, Looking Glass**

2485 Roosevelt Blvd, Eugene, OR 97402

Phone: (541) 689-3111

Fax: (541) 607-0625

[lisa.gunter@lookingglass.us](mailto:lisa.gunter@lookingglass.us)

[www.lookingglass.us](http://www.lookingglass.us)

Station 7 services include immediate crisis intervention and counseling, youth and family assessments, and referral assistance. Shelter services offer short-term overnight residency, group counseling, and individual case management to respond to the emergency needs of youth and families.

## **The Whiteaker Public Safety Station**

520 Blair Blvd, Eugene, OR 97402

Phone: (541) 682-5149

Fax: (541) 484-7904

[www.eugene-or.gov](http://www.eugene-or.gov)

Information and referrals, public safety, and a variety of educational presentations.

## **Veterans Affairs**

100 River Avenue, Eugene, OR 97404

Phone: (541) 607-0897

Fax: (541) 607-7573

[www.vba.va.gov/VBA/espanol](http://www.vba.va.gov/VBA/espanol) (Website in Spanish)

Anyone who has served in the U.S. Armed Forces and has been honorably discharged may be eligible for comprehensive mental health services including psychiatry, psychology, outpatient alcohol treatment, alcohol aftercare, homeless veteran program for the chronically mentally ill, limited medical services, and prescription coverage. A community care program for nursing home or foster home veterans are available to eligible individuals.

## **Victim Services Program, Lane County District Attorney's Office**

125 E 8th Avenue, Room 400, Eugene, OR 97401

Phone: (541) 682-4523

Fax: (541) 682-3693

[www.co.lane.or.us/da/#services](http://www.co.lane.or.us/da/#services)

The Victim Services Program provides services to victims of crime by assigning volunteers from the court advocacy unit, the protective order unit and the family violence unit to the victim. The goal of the program is to provide comprehensive services to adult crime victims involved in the criminal justice system, whether or not they are involved with the prosecution of the offender.

## **Volunteer Connection, United Way**

3171 Gateway Loop, Springfield, OR 97477

Phone: (541) 682-4523

Fax: (541) 682-3693

[jliang@unitedwaylane.org](mailto:jliang@unitedwaylane.org)

[www.unitedwaylane.org](http://www.unitedwaylane.org)

United Way recruits and refers volunteers of all ages to serve in non-profit human service agencies in the community.

## **Volunteers in Medicine Clinic (VIM)**

3321 W 11th Avenue, Eugene, OR 97402

Phone: (541) 685-1800

Fax: (541) 685-1919

[Sgoss@vim-clinic.org](mailto:Sgoss@vim-clinic.org)

[www.vim-clinic.org](http://www.vim-clinic.org)

VIM is dedicated to meeting the primary health needs of the uninsured. Services include: general medical and family services, women's care services, immunization for children, preventive care, health screens, prescription assistance to VIM patients, mental health services and diabetes education.

## **Wellpartner**

On-Line Resource

[info@wellpartner.com](mailto:info@wellpartner.com)

[www.wellpartner.com](http://www.wellpartner.com)

Wellpartner's Mail Order Pharmacy offers outstanding service, affordable prices and the convenience and flexibility of home delivery. Wellpartner supports its commitment to lower medication costs and improved patient care.

## **White Bird Clinic**

341 E 12th Avenue, Eugene, OR 97401

Phone: (541) 342-8255

Fax: (541) 342-7987

[info@whitebirdclinic.org](mailto:info@whitebirdclinic.org)

[www.whitebirdclinic.org](http://www.whitebirdclinic.org)

White Bird provides counseling and crisis intervention for adults (ages 18 and over) to enable clients to gain control of their social, emotional and physical well-being.

## **White Bird Medical and Dental Clinics**

1400 Mill Street, Eugene, OR 97401

Phone: (541) 484-4800 Medical / (541) 344-8302 Dental

Fax: (541) 344-8351

info@whitebirdclinic.org

www.whitebirdclinc.org

Provides low-cost and free medical treatment for those with financial need.

## **Women, Infants and Children Nutrition Program (WIC)**

1900 W 7th Avenue, Eugene, OR 97402

Phone: (541) 682-4202

Fax: (541) 682-4248

Connie.SULLIVAN@CO.Lane.OR.US

[http://www.co.lane.or.us/HHS\\_PubHlth/LCPH\\_WIC.htm](http://www.co.lane.or.us/HHS_PubHlth/LCPH_WIC.htm) (Website in Spanish)

WIC is a special supplemental food and nutrition education program for pregnant women, breastfeeding women with children under 12 months of age, non-breastfeeding women with children under 6 months of age, infants and children under 5 years of age. Fathers, grandparents, foster parents or other guardians may apply for WIC for their children.

## **Willamalane Park & Recreation District**

250 S 32nd Street, Springfield, OR 97477

Phone: (541) 736-4071

webmail@willamalane.org

www.willamalane.org (Website in Spanish)

Willamalane provides recreational programs and services for all ages.

## **Women's Program, Lane Community College**

4000 E 30th Avenue, Building 1 Room 202

Student Services Building, Eugene, OR 97405

Phone: (541) 463-5353

Fax: (541) 463-4173

Bradleyj@lanecc.edu

www.lanecc.edu/wp/

LCC offers many resources for women seeking education and employment options; budget and financial planning; emotional support and encouragement; ideas on how to balance school, work, and family life; crisis intervention and problem-solving; referrals to community and campus resources for yourself and your family; support and referrals for surviving domestic violence; help applying for financial aid online.

## **Womenspace**

1577 Pearl Street, #400, Eugene, OR 97401

Phone: (541) 484-6103

Fax: (541) 284-4255

TDD: (541) 485-7262

Womenspace empowers adults (men and women) and children who are the victims of domestic violence to make positive changes in their lives. Services include: Lesbian specific-services, confidential emergency shelter, life skills and long term support, counseling, services for children and youth, community education and prevention services.

## **Workforce Network**

4000 E 30th Avenue, Building 19, Eugene, OR 97405

Phone: (541) 463-5223

Fax: (541) 463-3956

TDD: (541) 686-7764

[info@lanetworkforce.org](mailto:info@lanetworkforce.org)

[www.theworkforcenetwork.org](http://www.theworkforcenetwork.org)

The network is an employment and training center that helps people find and keep jobs.

## **Young Parents Program, Catholic Community Services**

945 W 7th Avenue, Eugene, OR 97402

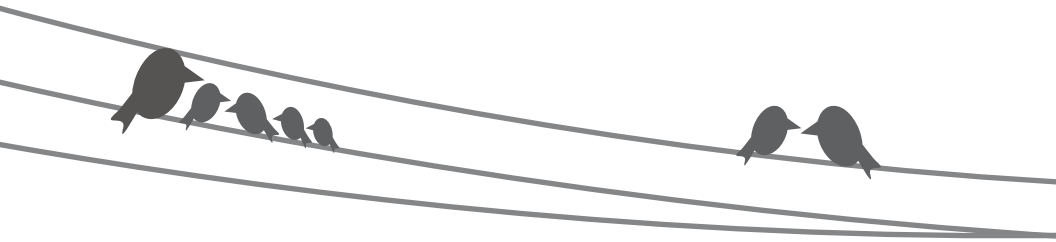
Phone: (541) 345-3628

TDD: (541) 345-2891

The program serves pregnant youth or teen parents with outreach, intensive case management, crisis intervention, parenting education, counseling, information, and resource linkage and referral. Staff and volunteers provide services in the hospital after delivery, at home, at school sites and by phone. The Young Fathers Program supports any male involved in parenting a child, regardless of family relationship, with parenting classes, drop in support, and case management services.







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